

## **REGULAR MEETING OF THE FINANCE COMMITTEE**

## Tuesday, August 6, 2019 – 1:30 p.m. Laguna Woods Village Community Center Board Room 24351 El Toro Road

## AGENDA

- 1. Call to Order
- 2. Acknowledgment of Media
- 3. Approval of the Agenda
- 4. Approval of Meeting Report for July 2, 2019
- 5. Chair Remarks
- 6. Member Comments (Items Not on the Agenda)
- 7. Department Head Update

## Reports

8. Preliminary Financial Statements dated June 30, 2019

## Items for Discussion and Consideration

- 9. 2020 Collection and Lien Enforcement Policy
- 10. Year End Projections Q2
- 11. Solar System Update Q2
- 12. Investment Taskforce Update
- 13. Other Endorsements from Standing Committees

## Future Agenda Items

14. Fee Schedule Updates

## Concluding Business:

- 15. Committee Member Comments
- 16. Date of Next Meeting Tuesday, September 3, 2019 at 1:30 p.m.
- 17. Recess to Closed Session

Jon Pearlstone, Chair Betty Parker, Staff Officer Telephone: 949-597-4201



## FINANCE COMMITTEE MEETING REPORT OF THE REGULAR OPEN SESSION

Tuesday, July 2, 2019 – 1:30 p.m. Laguna Woods Village Community Center Board Room, 24351 El Toro Road

- MEMBERS PRESENT: Jon Pearlstone Chair, Rosemarie diLorenzo, Steve Parsons, Roy Bruninghaus, Lynn Jarrett, Advisors: Wei-Ming Tao, Michael Cunningham, John Hess
- **MEMBERS ABSENT:** Bunny Carpenter, Cush Bhada, John Frankel, Annie McCary, Reza Karimi
- **STAFF PRESENT:** Betty Parker, Christopher Swanson

## Call to Order

Director Jon Pearlstone chaired the meeting and called it to order at 1:32 p.m.

### Approval of Meeting Agenda

A motion was made and carried unanimously to approve the agenda with the following additions:

- Reclassification of Landscape Modernization Expenditures
- Fund Expenditures Report from the Maintenance and Construction Committee

## Approval of Meeting Report for June 4, 2019

A motion was made and carried unanimously to approve the Committee report as presented.

### **Chair Remarks**

Director Pearlstone thanked Betty Parker and Director diLorenzo for helping him get up to speed as the new Third Treasurer and noted that year-end projections were reviewed at the recent M&C Committee meeting.

### **Department Head Update**

Betty Parker, Chief Financial Officer, presented a department head update report highlighting key financial performance data and information requests.

## Preliminary Financial Statements dated May 31, 2019

The Committee reviewed financials and questions were addressed. The Committee requested the following information: reconciliation of legal fees, treatment of violation billings, and variance details for overtime, outside services, and water lines in M&C department.

Report of Third Finance Committee Open Meeting July 2, 2019 Page 2 of 2

## **Finance Committee Charter**

The Committee reviewed the Finance Charter and by consensus recommended the Board approve the following revisions:

- A new paragraph to explain the Committee's current practice of reviewing a monthly delinquency report and direct collection activity for unpaid assessments, fines, fees, and chargeable services.
- Consolidation of two existing paragraphs relating to audits.
- A new responsibility for the Committee to confer on developments and key financial data pertaining to GRF financial operations.

## 2020 Fee Review

The Committee reviewed the 2020 Fee Schedule for Third Laguna Hills Mutual.

By consensus, the Committee recommended a revision to the Vacant Manor Inspection Policy resolution, to include a reference to the \$100.00 inspection fee and to include this item on the Fee Schedule.

The Committee requested that policy resolution numbers be added to the Fee Schedule for reference.

## Solar System Update

The Committee reviewed the second year of energy production for all of its solar systems (handout) and noted that ongoing updates will be provided quarterly.

## Supplemental Appropriation for Cul-de-Sac Sign Installation

A motion was made and unanimously carried to recommend the Board approve supplemental funding of \$23,000 from the Replacement Fund to fabricate and install an additional 77 new culde-sac signs in the 2019 fiscal year.

## **Future Agenda Items**

Legal Expenditure Analyis Quarterly Solar System Update

## **Committee Member Comments**

Director Jarrett requested a copy of the operating statement detail report.

## Date of Next Meeting

Tuesday, August 6, 2019 at 1:30 p.m. in the Board Room.

## Recess to Closed Session

The meeting recessed at 3:07 p.m.



Jon Pearlstone, Chair



#### MEMORANDUM

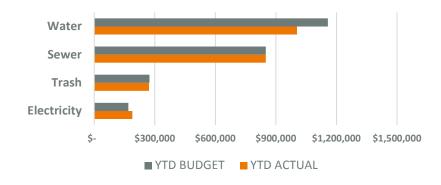
To: Third Finance CommitteeFrom: Betty Parker, CFODate: August 6, 2019Re: Department Head Update

### Financial Highlights

- **SUMMARY**: For the year-to-date period ending June 30, 2019, Third Mutual is better than budget by \$3 million, of which \$2.4 million is due to timing of reserve programs performed by outside contractors. The remaining \$600K is attributed to more revenues recorded for chargeable services, interest, and violations.
- COMPENSATION: Actual compensation and related costs came in just over \$6.3 Million, with \$4.8 million in operations and \$1.5 million in reserves. Combined, this category is over 3% favorable to budget; however, some overages occurred in operations due to timing of work for concrete repairs, underground garages, and hours required for service requests in Maintenance.
- UTILITIES: Water consumption is 20% lower than budgeted due to Q1 rains, Sewer is coming in right on budget at the rate of \$142K per month, and Trash is running very close to the expected \$44K per month. The Electricity budget is understated compared to recent trends, causing an unfavorable variance.

|                        |          | OME STATEM<br>in Thousands |          |
|------------------------|----------|----------------------------|----------|
|                        | Actual   | Budget                     | Variance |
| Assessment Revenues    | \$16,113 | \$16,113                   | \$0      |
| Other Revenues         | \$1,408  | \$834                      | \$574    |
| Expenses               | \$14,692 | \$17,162                   | \$2,470  |
| Revenue over (Expense) | \$2,829  | (\$214)                    | \$3,044  |

|           |              | Budget      |             | Varia     | nce     |
|-----------|--------------|-------------|-------------|-----------|---------|
|           | Compensation | Related     | Total       | Total \$  | Total % |
| All Units |              |             |             |           |         |
| Operating | \$3,319,507  | \$1,453,103 | \$4,772,610 | \$12,004  | 0.3%    |
| Reserves  | \$1,173,938  | \$578,359   | \$1,752,297 | \$205,164 | 11.7%   |
| TOTAL     | \$4,493,445  | \$2,031,462 | \$6,524,907 | \$217,168 | 3.3%    |



## Discussions

**Chargeable Services**: Coding change made to Dynamics A/R module to start 25-day payment grace period based on date ticket is closed and available for invoice generation; previously used work completion date. Projected chargeable service revenues were discussed and adjusted during budget meetings.

Committee Charter: Wording now includes update re: GRF finance issues.

**Contracts**: Board directed that we include contract awards in Finance Committee closed session.

**Fees**: Vacant manor inspection fee of \$100 is on 28-day notice, to be adopted August 6, 2019. Late charge interest rate to increase from 10 to 12% per annum in 2020, the maximum allowed by statute; to be incorporated with review of 2020 Collection and Lien Enforcement Policy in September. Adding resolution numbers and list of chargeable services to Fee Schedule for more complete information. Future analysis needed to associate fees with projected revenues.

**Investment Management**: Market value adjustments, previously booked in December each year, will be made quarterly as directed, with an entry reflected on June financials. Investment Task Force and Finance Committee have made a recommendation for new investment manager, to be ratified at upcoming Board meeting. Task Force will meet again in September to start reviewing holdings and investment policy.

Legal Fees: Monthly delineation of legal fees by vendor/case included in closed agenda.

Marketing Expense: This represents the \$20 incentive offered to members who sign up for EZ Pay.

**Reserve Study**: Retained a reserve specialist to calculate 2020 reserve disclosures requirements, using allowance method (cash flow) to avoid overstating funding requirements, while maintaining in-house threshold reserve funding plan which the Board will approve at the September board meeting.

Projections: Mid-year projections based on May 30, 2019 were reported at July budget meeting.

**Solar Energy Update**: Quarterly updated last provided at July meeting for end of 2<sup>nd</sup> period of operation. Results for 2019 Q2 will be distributed at the Finance Committee meeting on 8/6/19.

### Calendar

August 6, 2019 @ 1:30 p.m. Third Finance Committee, June 30 financials August 8, 2019 @ 1:30 p.m. Third Special Board – 2020 Budget Meeting (televised) September 3, 2019 @ 1:30 p.m. Third Finance Committee, July 31 financials September 17, 2019 @ 9:30 a.m. Third Regular Board Meeting – Adopt Budgets

|    |    |    | July | /  |    |    |    |    | A  | ugu | st |    |    |    | S  | Sep | ten | nbe | r  |    |
|----|----|----|------|----|----|----|----|----|----|-----|----|----|----|----|----|-----|-----|-----|----|----|
| Su | Мо | Tu | We   | Th | Fr | Sa | Su | Мо | Tu | We  | Th | Fr | Sa | Su | Мо | Tu  | We  | Th  | Fr | Sa |
|    | 1  | 2  | 3    | 4  | 5  | 6  |    |    |    |     | 1  | 2  | 3  | 1  | 2  | 3   | 4   | 5   | 6  | 7  |
| 7  | 8  | 9  | 10   | 11 | 12 | 13 | 4  | 5  | 6  | 7   | 8  | 9  | 10 | 8  | 9  | 10  | 11  | 12  | 13 | 14 |
| 14 | 15 | 16 | 17   | 18 | 19 | 20 | 11 | 12 | 13 | 14  | 15 | 16 | 17 | 15 | 16 | 17  | 18  | 19  | 20 | 21 |
| 21 | 22 | 23 | 24   | 25 | 26 | 27 | 18 | 19 | 20 | 21  | 22 | 23 | 24 | 22 | 23 | 24  | 25  | 26  | 27 | 28 |
| 28 | 29 | 30 | 31   |    |    |    | 25 | 26 | 27 | 28  | 29 | 30 | 31 | 29 | 30 |     |     |     |    |    |

#### Third Laguna Hills Mutual Statement of Revenues & Expenses - Preliminary 6/30/2019 (\$ IN THOUSANDS)

|    |  | CURRENT MONTH    |                  |          |                  | YEAR TO DATE  |                  | PRIOR YEAR    | ANNUAL   |
|----|--|------------------|------------------|----------|------------------|---------------|------------------|---------------|----------|
|    |  | ACTUAL           | BUDGET           | VARIANCE | ACTUAL           | BUDGET        | VARIANCE         | ACTUAL        | BUDGET   |
|    |  |                  |                  |          |                  |               |                  |               |          |
|    | Revenues:                                  |                  |                  |          |                  |               |                  |               |          |
| 4  | Assessments:                               | <b>#4 504</b>    | ¢4 504           |          | <b>#0,000</b>    | <b>#0.000</b> |                  | <b>CO 400</b> | ¢40 707  |
| 1  | Operating<br>Additions to restricted funds | \$1,564<br>1,122 | \$1,564<br>1,122 |          | \$9,383<br>6,730 | \$9,383       |                  | \$9,439       | \$18,767 |
| 2  |  | ,                | ,                |          | ,                | 6,730         |                  | 6,577         | 13,460   |
| 3  | Total assessments                          | 2,686            | 2,686            |          | 16,113           | 16,113        |                  | 16,016        | 32,227   |
|    | Non-assessment revenues:                   |                  |                  |          |                  |               |                  |               |          |
| 4  | Fees and charges for services to residents | 55               | 40               | 15       | 386              | 239           | 147              | 279           | 478      |
| 5  | Laundry                                    | 18               | 18               |          | 96               | 110           | (14)             | 65            | 220      |
| 6  | Interest income                            | 58               | 31               | 27       | 317              | 184           | 132              | 223           | 369      |
| 7  | Miscellaneous                              | 242              | 50               | 192      | 609              | 300           | 308              | 342           | 601      |
| 8  | Total non-assessment revenue               | 373              | 139              | 235      | 1,408            | 834           | 574              | 909           | 1,668    |
|    |  |                  |                  |          |                  |               |                  |               |          |
| 9  | Total revenue                              | 3,059            | 2,824            | 235      | 17,521           | 16,947        | 574              | 16,925        | 33,895   |
|    | Expenses:                                  |                  |                  |          |                  |               |                  |               |          |
| 10 | Employee compensation and related          | 966              | 1,075            | 109      | 6,308            | 6,525         | 217              | 6,471         | 13,088   |
| 11 | Materials and supplies                     | 96               | 129              | 34       | 681              | 777           | 96               | 659           | 1,554    |
| 12 | Utilities and telephone                    | 385              | 467              | 82       | 2,314            | 2,449         | 135              | 2,608         | 5,299    |
| 13 | Legal fees                                 | 44               | 18               | (26)     | 178              | 110           | (68)             | 61            | 220      |
| 14 | Professional fees                          | 20               | 11               | (10)     | 94               | 111           | `17 <sup>´</sup> | 60            | 185      |
| 15 | Equipment rental                           | 1                | 3                | <b>2</b> | 14               | 20            | 6                | 7             | 40       |
| 16 | Outside services                           | 722              | 914              | 193      | 3,361            | 5,486         | 2,125            | 3,027         | 10,972   |
| 17 | Repairs and maintenance                    | 26               | 28               | 2        | 167              | 168           | 1                | 156           | 345      |
| 18 | Other Operating Expense                    | 11               | 15               | 4        | 72               | 92            | 20               | 72            | 181      |
| 19 | Insurance                                  | 111              | 109              | (1)      | 651              | 656           | 5                | 636           | 1,313    |
| 20 | Investment expense                         |                  | 11               | 11       | 23               | 23            |                  | 21            | 46       |
| 21 | Uncollectible Accounts                     | (10)             | 12               | 22       | 155              | 69            | (86)             | 56            | 138      |
| 22 | (Gain)/loss on sale or trade               |                  |                  |          | 7                | 7             |                  | 1             |          |
| 23 | Depreciation and amortization              | 12               | 12               |          | 72               | 72            |                  | 73            | 143      |
| 24 | Net allocation to mutuals                  | 97               | 100              | 3        | 597              | 597           |                  | 612           | 1,205    |
| 25 | Total expenses                             | 2,480            | 2,904            | 424      | 14,692           | 17,162        | 2,470            | 14,520        | 34,730   |
| 26 | Excess of revenues over expenses           | \$579            | (\$79)           | \$659    | \$2,829          | (\$214)       | \$3,044          | \$2,405       | (\$835)  |

### Third Laguna Hills Mutual Operating Statement 6/30/2019 THIRD LAGUNA HILLS MUTUAL

|   |                                | YEAR 1                    | O DATE               |                      | ANNUAL                           |
|---|--------------------------------|---------------------------|----------------------|----------------------|----------------------------------|
|   | Actual                         | Budget                    | VAR\$ B/(W)          | <u>VAR% B/(W)</u>    | BUDGET                           |
| Revenues:   |                                |                           |                      |                      |                                  |
| Assessments:  |                                |                           |                      |                      |                                  |
| Operating<br>41001000 - Monthly Assessments   | \$9,383,451                    | \$9,383,316               | \$135                | 0.00%                | \$18,766,631                     |
| Total Operating   | 9,383,451                      | 9,383,316                 | 135                  | 0.00%                | 18,766,631                       |
|   |                                |                           |                      |                      |                                  |
| Additions To Restricted Funds<br>41002000 - Monthly Assessments - Disaster Fund   | 1,014,152                      | 1,014,152                 | 0                    | 0.00%                | 2,028,305                        |
| 41003000 - Monthly Assessments - Unappropriated Expenditures Fund   | 292,896                        | 292,896                   | 0                    | 0.00%                | 585,792                          |
| 41003500 - Monthly Assessments - Replacement Fund   | 5,125,680                      | 5,125,680                 | 0                    | 0.00%                | 10,251,360                       |
| 41004000 - Monthly Assessments - Elevator Replacement Fund<br>41004500 - Monthly Assessments - Laundry Replacement Fund | 219,672<br>36,612              | 219,672<br>36,612         | 0<br>0               | 0.00%<br>0.00%       | 439,344<br>73,224                |
| 41006000 - Monthly Assessments - Garden Villa Recreation Room Fund  | 40,986                         | 40,986                    | 0                    | 0.00%                | 81,972                           |
| Total Additions To Restricted Funds   | 6,729,998                      | 6,729,998                 | 0                    | 0.00%                | 13,459,997                       |
|   |                                |                           |                      |                      |                                  |
| Total Assessments   | 16,113,449                     | 16,113,314                | 135_                 | 0.00%                | 32,226,628                       |
| Non-Assessment Revenues:<br>Chargeable Service  |                                |                           |                      |                      |                                  |
| -   |                                |                           |                      |                      |                                  |
| Fees and Charges for Services to Residents<br>46501000 - Permit Fee   | 65,816                         | 36.293                    | 29,523               | 81.35%               | 72,592                           |
| 46501500 - Inspection Fee   | 40,065                         | 25,980                    | 14,084               | 54.21%               | 51,965                           |
| 46502000 - Resident Maintenance Fee   | 280,611                        | 176,762                   | 103,849              | 58.75%               | 353,883                          |
| Total Fees and Charges for Services to Residents  | 386,492                        | 239,035                   | 147,457              | 61.69%               | 478,440                          |
| Laundry   | 05 007                         | 400.000                   | (44,404)             | (10,00%)             | 000 000                          |
| 46005000 - Coin Op Laundry Machine<br>Total Laundry   | <u>95,807</u><br><b>95,807</b> | 109,998<br><b>109,998</b> | (14,191)<br>(14,191) | (12.90%)<br>(12.90%) | <u>220,000</u><br><b>220,000</b> |
|   | 95,607                         | 109,990                   | (14,191)             | (12.90%)             | 220,000                          |
| Interest Income   |                                |                           |                      |                      |                                  |
| 49001000 - Interest Income - Treasury Notes<br>49001500 - Interest Income - Treasury Notes - Discretionary              | 130,985<br>147,207             | 76,821<br>84,333          | 54,163<br>62,874     | 70.51%<br>74.55%     | 153,643<br>168,667               |
| 49002000 - Interest Income - Money Market   | 3,265                          | 1,014                     | 2,252                | 222.15%              | 2,027                            |
| 49002500 - Interest Income - Gnma Securities - Discretionary  | 35,441                         | 22,242                    | 13,200               | 59.35%               | 44,483                           |
| Total Interest Income   | 316,898                        | 184,410                   | 132,488              | 71.84%               | 368,820                          |
| Miscellaneous   |                                |                           |                      |                      |                                  |
| 46002000 - Traffic Violation  | (25)                           | 0                         | (25)                 | 0.00%                | 0                                |
| 46004500 - Resident Violations  | 9,998<br>138.665               | 4,998                     | 5,000                | 100.03%<br>23.26%    | 10,000                           |
| 44501510 - Lease Processing Fee - Third<br>44502000 - Variance Processing Fee   | (150)                          | 112,500<br>0              | 26,165<br>(150)      | 0.00%                | 225,000<br>0                     |
| 44502500 - Non-Sale Transfer Fee - Third  | 550                            | 1,500                     | (950)                | (63.33%)             | 3,000                            |
| 44503520 - Resale Processing Fee - Third  | 76,848                         | 99,996                    | (23,148)             | (23.15%)             | 200,000                          |
| 44505500 - Hoa Certification Fee  | 2,575                          | 4,500                     | (1,925)              | (42.78%)             | 9,000                            |
| 44507000 - Golf Cart Electric Fee   | 36,238                         | 34,002                    | 2,236                | 6.58%                | 68,000                           |
| 44507200 - Electric Vehicle Plug-In Fee   | 6,207                          | 3,000                     | 3,207                | 106.92%              | 6,000                            |
| 44507500 - Cartport/Carport Space Rental Fee  | 2,160                          | 1,500                     | 660                  | 44.00%               | 3,000                            |
| 47001500 - Late Fee Revenue<br>47002020 - Collection Administrative Fee - Third   | 27,206                         | 30,000<br>0               | (2,794)              | (9.31%)<br>0.00%     | 60,000<br>0                      |
| 47002020 - Collection Administrative Fee - Third<br>47002500 - Collection Interest Revenue                              | 1,075<br>6,054                 | 6,000                     | 1,075<br>54          | 0.90%                | 12,000                           |
| 47501000 - Recycling  | 3,150                          | 2,502                     | 648                  | 25.89%               | 5,000                            |
| 49008100 - Unrealized Gain(Loss) On Available For Sale Investments  | 299,297                        | 2,002                     | 299,297              | 0.00%                | 0,000                            |
| 49009000 - Miscellaneous Revenue  | (1,237)                        | 0                         | (1,237)              | 0.00%                | 0                                |
| Total Miscellaneous   | 608,612                        | 300,498                   | 308,114              | 102.53%              | 601,000                          |
| Total Non-Assessment Revenue  | 1,407,809                      | 833,941                   | 573,868              | 68.81%               | 1,668,260                        |
| Total Revenue   | 17,521,259                     | 16,947,255                | 574,004              | 3.39%                | 33,894,888                       |
|   |                                |                           |                      |                      |                                  |
| Expenses:<br>Employee Compensation  |                                |                           |                      |                      |                                  |
| 51011000 - Salaries & Wages - Regular   | 1,107,832                      | 1,227,413                 | 119,581              | 9.74%                | 2,484,383                        |
| 51021000 - Union Wages - Regular  | 2,579,434                      | 2,741,415                 | 161,981              | 5.91%                | 5,528,264                        |

### Third Laguna Hills Mutual Operating Statement 6/30/2019 THIRD LAGUNA HILLS MUTUAL

|   |                      | YEAR 1               | TO DATE              |                    | ANNUAL               |
|---|----------------------|----------------------|----------------------|--------------------|----------------------|
|   | Actual               | Budget               | VAR\$ B/(W)          | VAR% B/(W)         | BUDGET               |
| 51041000 - Wages - Overtime   | 25,323               | 12,543               | (12,780)             | (101.88%)          | 25,095               |
| 51051000 - Union Wages - Overtime   | 33,194               | 18,616               | (14,578)             | (78.31%)           | 37,244               |
| 51061000 - Holiday & Vacation   | 426,882              | 335,108              | (91,774)             | (27.39%)           | 676,533              |
| 51071000 - Sick   | 142,631              | 136,689              | (5,942)              | (4.35%)            | 275,954              |
| 51091000 - Missed Meal Penalty  | 579                  | 423                  | (156)                | (36.94%)           | 858                  |
| 51101000 - Temporary Help   | 49,530               | 18,328               | (31,202)             | (170.25%)          | 36,664               |
| 51981000 - Compensation Accrual   | (29,340)             | 2,910                | 32,250               | 1108.28%           | 5,826                |
| Total Employee Compensation   | 4,336,066            | 4,493,446            | 157,379              | 3.50%              | 9,070,822            |
| Compensation Related  |                      |                      |                      |                    |                      |
| 52411000 - F.I.C.A.   | 326,631              | 338,778              | 12,147               | 3.59%              | 677,880              |
| 52421000 - F.U.I.   | 7,564                | 10,775               | 3,211                | 29.80%             | 13,091               |
| 52431000 - S.U.I.   | 58,011               | 51,557               | (6,454)              | (12.52%)           | 56,129               |
| 52441000 - Union Medical  | 902,199              | 956,605              | 54,405               | 5.69%              | 1,913,209            |
| 52451000 - Workers' Compensation Insurance<br>52461000 - Non Union Medical & Life Insurance | 363,340<br>145,385   | 331,041<br>133,606   | (32,299)<br>(11,779) | (9.76%)<br>(8.82%) | 668,020<br>267,211   |
| 52471000 - Union Retirement Plan  | 180,717              | 155,047              | (25,670)             | (16.56%)           | 312,663              |
| 52481000 - Non-Union Retirement Plan  | 25,104               | 53,574               | 28,471               | 53.14%             | 108,438              |
| 52981000 - Compensation Related Accrual   | (37,277)             | 480                  | 37,758               | 7860.32%           | 970                  |
| Total Compensation Related  | 1,971,673            | 2,031,462            | 59,789               | 2.94%              | 4,017,611            |
| Materials and Supplies  |                      |                      |                      |                    |                      |
| Materials and Supplies<br>53001000 - Materials & Supplies                                   | 212,936              | 233.027              | 20,091               | 8.62%              | 466,289              |
| 53003000 - Materials Direct   | 466,854              | 543,834              | 76,980               | 14.16%             | 1,088,103            |
| 53004000 - Freight  | 1,150                | 0                    | (1,150)              | 0.00%              | 0                    |
| Total Materials and Supplies  | 680,940              | 776,861              | 95,921               | 12.35%             | 1,554,392            |
|   | ,                    | ,                    |                      |                    | .,                   |
| Utilities and Telephone   |                      |                      |                      |                    |                      |
| 53301000 - Electricity  | 188,323              | 168,509              | (19,814)             | (11.76%)           | 325,000              |
| 53301500 - Sewer  | 850,160              | 849,600              | (560)                | (0.07%)            | 1,716,600            |
| 53302000 - Water<br>53302500 - Trash  | 1,004,025<br>271,399 | 1,157,300<br>273,336 | 153,275<br>1,937     | 13.24%<br>0.71%    | 2,710,627<br>546,690 |
| Total Utilities and Telephone   | 2,313,907            | 2,448,745            | 134,838              | 5.51%              | 5,298,917            |
|   | 2,313,907            | 2,440,745            | 134,030              | 5.51%              | 5,290,917            |
| Legal Fees  | 477 540              | 400.000              | (07 544)             | (04 440())         | 000.000              |
| 53401500 - Legal Fees   | 177,542              | 109,998              | (67,544)             | (61.41%)           | 220,000              |
| Total Legal Fees  | 177,542              | 109,998              | (67,544)             | (61.41%)           | 220,000              |
| Professional Fees   |                      |                      |                      |                    |                      |
| 53402020 - Audit & Tax Preparation Fees - Third   | 39,000               | 47,600               | 8,600                | 18.07%             | 57,600               |
| 53403500 - Consulting Fees  | 0                    | 3,024                | 3,024                | 100.00%            | 6,053                |
| 53403520 - Consulting Fees - Third  | 54,856               | 60,456               | 5,600                | 9.26%              | 120,936              |
| Total Professional Fees   | 93,856               | 111,080              | 17,224               | 15.51%             | 184,589              |
| Equipment Rental  |                      |                      |                      |                    |                      |
| 53501500 - Equipment Rental/Lease Fees  | 13,745               | 20,042               | 6,298                | 31.42%             | 40,090               |
| Total Equipment Rental  | 13,745               | 20,042               | 6,298                | 31.42%             | 40,090               |
| Outside Services  |                      |                      |                      |                    |                      |
| 53601000 - Bank Fees  | 0                    | 1,964                | 1,964                | 100.00%            | 3,929                |
| 53601500 - Credit Card Transaction Fees   | 770                  | 0                    | (770)                | 0.00%              | 0                    |
| 53604500 - Marketing Expense  | 2,480                | 0                    | (2,480)              | 0.00%              | 0                    |
| 54603500 - Outside Services Cost Collection   | 3,314,411            | 5,423,150            | 2,108,739            | 38.88%             | 10,846,711           |
| 53704000 - Outside Services   | 43,069               | 60,717               | 17,648               | 29.07%             | 121,480              |
| Total Outside Services  | 3,360,730            | 5,485,830            | 2,125,101            | 38.74%             | 10,972,120           |
| Repairs and Maintenance   |                      |                      |                      |                    |                      |
| 53701000 - Equipment Repair & Maint   | 3,795                | 8,099                | 4,304                | 53.14%             | 16,240               |
| 53703000 - Elevator /Lift Maintenance   | 163,086              | 160,260              | (2,826)              | (1.76%)            | 328,520              |
| Total Repairs and Maintenance   | 166,881              | 168,359              | 1,478                | 0.88%              | 344,760              |
| Other Operating Expense   |                      |                      |                      |                    |                      |
| 53801000 - Mileage & Meal Allowance   | 3,888                | 7,612                | 3,723                | 48.92%             | 15,252               |
| 53801500 - Travel & Lodging   | 472                  | 481                  | 9                    | 1.81%              | 968                  |
| 53802000 - Uniforms   | 40,069               | 42,916               | 2,847                | 6.63%<br>76.80%    | 82,843               |
| 53802500 - Dues & Memberships<br>53803000 - Subscriptions & Books                           | 210<br>1,545         | 905<br>1,002         | 695<br>(543)         | 76.80%<br>(54.21%) | 1,992<br>2,004       |
|   | 1,040                | 1,002                | (0+0)                | (07.21/0)          | 2,004                |

Agenda Item # 8 Page 3 of 16

### Third Laguna Hills Mutual Operating Statement 6/30/2019 THIRD LAGUNA HILLS MUTUAL

|  |             | YEAR <sup>-</sup> |             | ANNUAL     |             |
|--|-------------|-------------------|-------------|------------|-------------|
|  | Actual      | Budget            | VAR\$ B/(W) | VAR% B/(W) | BUDGET      |
| 53803500 - Training & Education          | 1,367       | 7,439             | 6,072       | 81.63%     | 14,902      |
| 53901500 - Volunteer Support             | 0           | 588               | 588         | 100.00%    | 1,175       |
| 53903000 - Safety                        | 0           | 92                | 92          | 100.00%    | 186         |
| 54001000 - Board Relations               | 2,968       | 1,832             | (1,136)     | (62.01%)   | 3,666       |
| 54001020 - Board Relations - Third       | 979         | 4,998             | 4,019       | 80.41%     | 10,000      |
| 54001500 - Public Relations              | (1)         | 0                 | 1           | 0.00%      | 0           |
| 54002000 - Postage                       | 20,827      | 23,835            | 3,008       | 12.62%     | 47,672      |
| 54002500 - Filing Fees / Permits         | 139         | 306               | 168_        | 54.74%     | 761         |
| Total Other Operating Expense            | 72,463      | 92,005            | 19,542      | 21.24%     | 181,422     |
| Insurance                                |             |                   |             |            |             |
| 54401000 - Hazard & Liability Insurance  | 201,204     | 202,597           | 1,393       | 0.69%      | 405,194     |
| 54401500 - D&O Liability                 | 23,317      | 23,908            | 591         | 2.47%      | 47,818      |
| 54402000 - Property Insurance            | 424,350     | 426,358           | 2,008       | 0.47%      | 852,719     |
| 54403000 - General Liability Insurance   | 2,318       | 3,536             | 1,219       | 34.46%     | 7,072       |
| Total Insurance                          | 651,188     | 656,399           | 5,211       | 0.79%      | 1,312,803   |
| Investment Expense                       |             |                   |             |            |             |
| 54201000 - Investment Expense            | 22,659      | 22,659            | 0           | 0.00%      | 45,978      |
| Total Investment Expense                 | 22,659      | 22,659            | 0           | 0.00%      | 45,978      |
| Uncollectible Accounts                   |             |                   |             |            |             |
| 54602000 - Bad Debt Expense              | 155,023     | 69,102            | (85,921)    | (124.34%)  | 138,200     |
| Total Uncollectible Accounts             | 155,023     | 69,102            | (85,921)    | (124.34%)  | 138,200     |
| (Gain)/Loss on Sale or Trade             |             |                   |             |            |             |
| 54101500 - (Gain)/Loss On Investments    | 6,868       | 6,868             | 0           | 0.00%      | 0           |
| Total (Gain)/Loss on Sale or Trade       | 6,868       | 6,868             | 0           | 0.00%      | 0           |
| Depreciation and Amortization            |             |                   |             |            |             |
| 55001000 - Depreciation And Amortization | 71,526      | 71,526            | 0           | 0.00%      | 143,052     |
| Total Depreciation and Amortization      | 71,526      | 71,526            | 0           | 0.00%      | 143,052     |
| Net Allocation to Mutuals                |             |                   |             |            |             |
| 54602500 - Allocated Expenses            | 596,890     | 597,315           | 425         | 0.07%      | 1,204,782   |
| Total Net Allocation to Mutuals          | 596,890     | 597,315           | 425         | 0.07%      | 1,204,782   |
| Total Expenses                           | 14,691,957  | 17,161,698        | 2,469,741   | 14.39%     | 34,729,537  |
| Excess of Revenues Over Expenses         | \$2,829,301 | (\$214,443)       | \$3,043,744 | 1419.37%   | (\$834,650) |

## Third Laguna Hills Mutual Balance Sheet - Preliminary 6/30/2019

|    |  | Current<br>Month End | Prior Year<br>December 31 |
|----|--|----------------------|---------------------------|
|    | Assets   |                      |                           |
| 1  | Cash and cash equivalents                        | \$2,984,827          | \$3,321,543               |
| 2  | Non-discretionary investments                    | 14,772,906           | 11,831,351                |
| 3  | Discretionary investments                        | 17,059,774           | 16,831,676                |
| 4  | Receivable/(Payable) from mutuals                | 542,916              | 1,605,868                 |
| 5  | Accounts receivable and interest receivable      | (255,933)            | (386,734)                 |
| 6  | Prepaid expenses and deposits                    | 197,774              | 195,117                   |
| 7  | Property and equipment                           | 141,239              | 141,239                   |
| 8  | Accumulated depreciation property and equipment  | (141,239)            | (141,239)                 |
| 9  | Beneficial interest in GRF of Laguna Hills Trust | 5,389,216            | 5,460,742                 |
| 10 | Non-controlling interest in GRF                  | 36,986,050           | 36,986,050                |
| 11 | Total Assets                                     | \$77,677,530         | \$75,845,613              |
|    | Liabilities and Fund Balances                    |                      |                           |
|    | Liabilities:                                     |                      |                           |
| 12 | Accounts payable and accrued expenses            | \$1,460,370          | \$2,621,461               |
| 13 | Accrued compensation and related costs           | 646,315              | 646,315                   |
| 14 | Deferred income                                  | 981,084              | 817,376                   |
| 15 | Total liabilities                                | \$3,087,769          | \$4,085,153               |
|    | Fund balances:                                   |                      |                           |
| 16 | Fund balance prior years                         | 71,760,460           | 70,676,034                |
| 17 | Change in fund balance - current year            | 2,829,301            | 1,084,426                 |
| 18 | Total fund balances                              | 74,589,761           | 71,760,460                |
| 10 |  | 74,009,701           | 71,700,400                |
| 19 | Total Liabilities and Fund Balances              | \$77,677,530         | \$75,845,613              |

#### Third Laguna Hills Mutual Fund Balance Sheet - Preliminary 6/30/2019

|                            |   | Operating<br>Fund   | Unappropriated<br>Expenditures<br>Fund | Disaster<br>Fund | Replacement<br>Fund | Elevator<br>Replacement<br>Fund | Laundry<br>Replacement<br>Fund | Garden Villa<br>Rec Room<br>Fund | Total   |
|----------------------------|---|---|--|------------------|---------------------|---------------------------------|--------------------------------|----------------------------------|---|
|                            | Assets  |   |  |                  |                     |                                 |                                |                                  |   |
| 1<br>2<br>3<br>4<br>5<br>6 | Cash and cash equivalents<br>Non-discretionary investments<br>Discretionary investments<br>Receivable/(Payable) from mutuals<br>Receivable/(Payable) from operating fund<br>Accounts receivable and interest receivable | \$2,984,827<br>14,772,906<br>17,059,774<br>542,916<br>(31,592,892)<br>(255,933) | 3,408,008                              | 9,770,088        | 16,045,221          | 1,910,677                       | 394,778                        | 64,121                           | \$2,984,827<br>14,772,906<br>17,059,774<br>542,916<br>(255,933) |
| 7<br>8<br>9<br>10<br>11    | Prepaid expenses and deposits<br>Property and equipment<br>Accumulated depreciation property and equipment<br>Beneficial interest in GRF of Laguna Hills Trust<br>Non-controlling interest in GRF                       | 197,774<br>141,239<br>(141,239)<br>5,389,216<br>36,986,050                      |  |                  |                     |                                 |                                |                                  | 197,774<br>141,239<br>(141,239)<br>5,389,216<br>36,986,050      |
| 12                         | Total Assets  | \$46,084,638  | \$3,408,008                            | \$9,770,088      | \$16,045,221        | \$1,910,677                     | \$394,778                      | \$64,121                         | \$77,677,530  |
|                            | Liabilities and Fund Balances   |   |  |                  |                     |                                 |                                |                                  |   |
|                            | Liabilities:  |   |  |                  |                     |                                 |                                |                                  |   |
| 13<br>14<br>15             | Accounts payable and accrued expenses<br>Accrued compensation and related costs<br>Deferred income  | \$1,155,052<br>646,315<br>981,084   |  | \$185,907        | \$119,410           |                                 |                                |                                  | \$1,460,369<br>646,315<br>981,084                               |
| 16                         | Total liabilities   | \$2,782,452   |  | \$185,907        | \$119,410           |                                 |                                |                                  | \$3,087,769   |
|                            | Fund balances:  |   |  |                  |                     |                                 |                                |                                  |   |
| 17                         | Fund balance prior years  | 42,499,880  | 3,212,981                              | 9,216,805        | 14,347,032          | 1,708,610                       | 713,855                        | 61,299                           | 71,760,460  |
| 18                         | Change in fund balance - current year   | 802,307   | 195,027                                | 367,376          | 1,578,779           | 202,067                         | (319,076)                      | 2,822                            | 2,829,301   |
| 19                         | Total fund balances   | 43,302,187  | 3,408,008                              | 9,584,180        | 15,925,810          | 1,910,677                       | 394,778                        | 64,121                           | 74,589,761  |
| 20                         | Total Liabilities and Fund Balances   | \$46,084,638  | \$3,408,008                            | \$9,770,088      | \$16,045,221        | \$1,910,677                     | \$394,778                      | \$64,121                         | \$77,677,530  |

#### Third Laguna Hills Mutual Changes in Fund Balances - Preliminary 6/30/2019

|    |  | Operating<br>Fund | Unappropriated<br>Expenditures<br>Fund | Disaster<br>Fund | Replacement<br>Fund | Elevator<br>Replacement<br>Fund | Laundry<br>Replacement<br>Fund | Garden Villa<br>Rec Room<br>Fund | Total       |
|----|--|-------------------|--|------------------|---------------------|---------------------------------|--------------------------------|----------------------------------|-------------|
|    | Revenues:                                  |                   |  |                  |                     |                                 |                                |                                  |             |
|    | Assessments:                               |                   |  |                  |                     |                                 |                                |                                  |             |
| 1  | Operating                                  | \$9,383,451       |  |                  |                     |                                 |                                |                                  | \$9,383,451 |
| 2  | Additions to restricted funds              |                   | 292,896                                | 1,014,152        | 5,125,680           | 219,672                         | 36,612                         | 40,986                           | 6,729,998   |
| 3  | Total assessments                          | 9,383,451         | 292,896                                | 1,014,152        | 5,125,680           | 219,672                         | 36,612                         | 40,986                           | 16,113,449  |
|    |  |                   |  |                  |                     |                                 |                                |                                  |             |
|    | Non-assessment revenues:                   |                   |  |                  |                     |                                 |                                |                                  |             |
| 4  | Fees and charges for services to residents | 386,492           |  |                  |                     |                                 |                                |                                  | 386,492     |
| 5  | Laundry                                    | 95,807            |  |                  |                     |                                 |                                |                                  | 95,807      |
| 6  | Interest income                            |                   | 34,264                                 | 99,067           | 157,789             | 18,715                          | 6,372                          | 692                              | 316,898     |
| 7  | Miscellaneous                              | 608,612           |  |                  |                     |                                 |                                |                                  | 608,612     |
| 8  | Total non-assessment revenue               | 1,090,911         | 34,264                                 | 99,067           | 157,789             | 18,715                          | 6,372                          | 692                              | 1,407,809   |
| 9  | Total revenue                              | 10,474,362        | 327,160                                | 1,113,219        | 5,283,469           | 238,387                         | 42,984                         | 41,678                           | 17,521,259  |
|    | Expenses:                                  |                   |  |                  |                     |                                 |                                |                                  |             |
| 10 | Employee compensation and related          | 4,760,607         |  | 3.048            | 1,502,745           |                                 | 19.383                         | 21,957                           | 6.307.739   |
| 11 | Materials and supplies                     | 387,832           |  | 189              | 255,305             |                                 | 30,338                         | 7,276                            | 680,940     |
| 12 | Utilities and telephone                    | 2,308,115         |  | 21               | 5.747               |                                 | 50,550                         | 24                               | 2,313,907   |
| 13 | Legal fees                                 | 177,542           |  | 21               | 0,141               |                                 |                                | 24                               | 177,542     |
| 14 | Professional fees                          | 93,856            |  |                  |                     |                                 |                                |                                  | 93,856      |
| 15 | Equipment rental                           | 2,702             |  | 21               | 10,893              |                                 |                                | 129                              | 13,745      |
| 16 | Outside services                           | 288,230           | 128,943                                | 733,228          | 1,856,116           | 34,585                          | 311.058                        | 8,569                            | 3,360,730   |
| 17 | Repairs and maintenance                    | 166,122           | -,                                     | 2                | 749                 | - ,                             | ,                              | 8                                | 166,881     |
| 18 | Other Operating Expense                    | 60,666            |  | 16               | 11,498              |                                 | 117                            | 167                              | 72,463      |
| 19 | Insurance                                  | 651,188           |  |                  | ,                   |                                 |                                |                                  | 651,188     |
| 20 | Investment expense                         | ,                 | 2,443                                  | 7,067            | 11,237              | 1,335                           | 527                            | 50                               | 22,659      |
| 21 | Uncollectible Accounts                     | 155,023           |  |                  |                     |                                 |                                |                                  | 155,023     |
| 22 | (Gain)/loss on sale or trade               |                   | 747                                    | 2,146            | 3,397               | 400                             | 163                            | 15                               | 6,868       |
| 23 | Depreciation and amortization              | 71,526            |  |                  |                     |                                 |                                |                                  | 71,526      |
| 24 | Net allocations to mutuals                 | 548,647           |  | 106              | 47,002              |                                 | 473                            | 661                              | 596,890     |
| 25 | Total expenses                             | 9,672,055         | 132,133                                | 745,844          | 3,704,690           | 36,320                          | 362,060                        | 38,855                           | 14,691,957  |
|    |  |                   |  |                  |                     |                                 |                                |                                  |             |
| 26 | Excess of revenues over expenses           | \$802,307         | \$195,027                              | \$367,376        | \$1,578,779         | \$202,067                       | (\$319,076)                    | \$2,822                          | \$2,829,301 |
| 27 | Excluding depreciation                     | \$873,833         | \$195,027                              | \$367,376        | \$1,578,779         | \$202,067                       | (\$319,076)                    | \$2,822                          | \$2,900,827 |
|    |  |                   |  |                  |                     |                                 |                                |                                  |             |

#### THIRD LAGUNA HILLS MUTUAL NON-DISCRETIONARY ACCOUNT HELD BY BANK OF AMERICA SCHEDULE OF INVESTMENTS 6/30/19

| I.D. NO.        | DESCRIPTION              | STATED<br>RATE | SETTLEMENT<br>DATE | MATURITY<br>DATE | PAR<br>VALUE     | EFFECTIVE<br>YIELD | ORIGINAL<br>COST | ANNUALIZED<br>YTD YIELD * |
|-----------------|--------------------------|----------------|--------------------|------------------|------------------|--------------------|------------------|---------------------------|
| 912796SF7       | U.S. TREASURY BILL       | 0.00%          | 06-06-19           | 08-29-19         | 4,000,000.00     | 2.25%              | 3,979,350.00     |                           |
| 912796RA9       | U.S. TREASURY BILL       | 0.00%          | 11-30-18           | 09-12-19         | 3,000,000.00     | 2.47%              | 2,942,645.08     |                           |
| 912796RA9       | U.S. TREASURY BILL       | 0.00%          | 12-27-18           | 09-12-19         | 2,000,000.00     | 2.44%              | 1,965,826.39     |                           |
| 912796RF8       | U.S. TREASURY BILL       | 0.00%          | 03-11-19           | 10-10-19         | 2,000,000.00     | 2.39%              | 1,972,416.50     |                           |
| 912796SM2       | U.S. TREASURY BILL       | 0.00%          | 05-01-19           | 04-23-20         | 4,000,000.00     | 2.39%              | 3,912,667.89     |                           |
| TOTAL FOR NON-D | ISCRETIONARY INVESTMENTS |                |                    |                  | \$ 15,000,000.00 |                    | \$ 14,772,905.86 | 2.55%                     |

\*Yield is based on all investments held during the year

#### THIRD LAGUNA HILLS MUTUAL DISCRETIONARY ACCOUNT - BLACKROCK/MERRILL LYNCH SCHEDULE OF INVESTMENTS 6/30/19

| I.D. NO.  | DESCRIPTION                         | STATED<br>RATE | SETTLEMENT<br>DATE | MATURITY<br>DATE | PAR<br>VALUE     | EFFECTIVE<br>YIELD | ORIGINAL<br>COST | ANNUALIZED<br>YTD YIELD * |
|-----------|-------------------------------------|----------------|--------------------|------------------|------------------|--------------------|------------------|---------------------------|
|           | M.L. MONEY MARKET                   |                |                    |                  | \$<br>421,134.04 |                    | \$<br>421,134.04 |                           |
| 02665WBE0 | CorpBond-American Honda Finance     | 1.20%          | 08-01-17           | 07-12-19         | 100,000.00       | 1.57%              | 99,280.00        |                           |
| 822582AJ1 | CorpBond-Shell International Fin    | 4.30%          | 08-06-18           | 09-22-19         | 150,000.00       | 2.63%              | 152,746.50       |                           |
| 912828U32 | U.S. TREASURY NOTE                  | 1.00%          | 05-20-19           | 11-15-19         | 1,000,000.00     | 2.42%              | 993,126.68       |                           |
| 9128283N8 | U.S. TREASURY NOTE                  | 1.88%          | 01-02-18           | 12-31-19         | 400,000.00       | 1.90%              | 399,766.30       |                           |
| 05565QCX4 | CorpBond-BP Capital Markets PLC Con | 2.32%          | 08-21-18           | 02-13-20         | 100,000.00       | 2.84%              | 99,239.00        |                           |
| 9128284C1 | U.S. TREASURY NOTE                  | 2.25%          | 04-20-18           | 03-31-20         | 250,000.00       | 2.43%              | 249,141.05       |                           |
| 912828K33 | U.S. TIP NOTE                       | 0.13%          | 03-08-17           | 04-15-20         | 300,000.00       | 0.12%              | 314,668.58       |                           |
| 912828ND8 | U.S. TREASURY NOTE                  | 3.50%          | 07-15-10           | 05-15-20         | 660,000.00       | 3.02%              | 686,557.33       |                           |
| 912828XE5 | U.S. TREASURY NOTE                  | 1.50%          | 06-08-15           | 05-31-20         | 350,000.00       | 1.73%              | 346,117.78       |                           |
| 437076BQ4 | CorpBond-Home Depot Inc             | 1.80%          | 08-21-18           | 06-05-20         | 75,000.00        | 2.68%              | 73,851.00        |                           |
| 17275RAX0 | CorpBond-Cisco System Inc           | 2.45%          | 08-21-17           | 06-15-20         | 150,000.00       | 1.73%              | 152,925.00       |                           |
| 912828XY1 | U.S. TREASURY NOTE                  | 2.50%          | 08-06-18           | 06-30-20         | 300,000.00       | 2.66%              | 299,109.88       |                           |
| 912828NT3 | U.S. TREASURY NOTE                  | 2.63%          | 10-28-10           | 08-15-20         | 285,000.00       | 2.68%              | 283,542.74       |                           |
| 912828NT3 | U.S. TREASURY NOTE                  | 2.63%          | 11-29-11           | 08-15-20         | 100,000.00       | 1.75%              | 106,996.49       |                           |
| 06406HDD8 | CorpBond-Bank of NY Mellon Corp     | 2.60%          | 12-08-15           | 08-17-20         | 200,000.00       | 2.39%              | 201,800.00       |                           |
| 857477AS2 | CorpBond-State Street Corp          | 2.55%          | 12-31-15           | 08-18-20         | 150,000.00       | 2.26%              | 151,875.00       |                           |
| 06051GFT1 | CorpBond-Bank of America Corp       | 2.63%          | 04-23-18           | 10-19-20         | 100,000.00       | 2.95%              | 99,216.00        |                           |
| 9128285G1 | U.S. TREASURY NOTE                  | 2.88%          | 11-02-18           | 10-31-20         | 250,000.00       | 2.87%              | 249,990.65       |                           |
| 912828M98 | U.S. TREASURY NOTE                  | 1.63%          | 12-15-15           | 11-30-20         | 250,000.00       | 1.69%              | 249,199.64       |                           |
| 912828M98 | U.S. TREASURY NOTE                  | 1.63%          | 12-24-15           | 11-30-20         | 300,000.00       | 1.72%              | 298,559.10       |                           |
| 931142EA7 | CorpBond-Wal-Mart Stores Inc        | 1.90%          | 08-21-18           | 12-15-20         | 75,000.00        | 2.75%              | 73,575.75        |                           |
| 05531FAZ6 | CorpBond-BB&T Corporation Ser Mtn   | 2.15%          | 08-21-18           | 02-01-21         | 150,000.00       | 3.10%              | 146,644.50       |                           |
| 9128283X6 | U.S. TREASURY NOTE                  | 2.25%          | 04-22-19           | 02-15-21         | 750,000.00       | 2.43%              | 747,540.32       |                           |
| 63946BAE0 | CorpBond-BC Universal Media LLC     | 4.38%          | 12-08-15           | 04-01-21         | 100,000.00       | 2.50%              | 109,238.00       |                           |
| 89236TCZ6 | CorpBond-Toyota Motor Credit Corp   | 1.90%          | 02-19-19           | 04-08-21         | 200,000.00       | 2.79%              | 196,306.00       |                           |
| 9128284G2 | U.S. TREASURY NOTE                  | 2.38%          | 04-20-18           | 04-15-21         | 250,000.00       | 2.57%              | 248,594.17       |                           |
| 0258M0EB1 | CorpBond-American Express Credit    | 2.25%          | 04-23-18           | 05-05-21         | 150,000.00       | 2.25%              | 146,322.00       |                           |
| 037833AR1 | CorpBond-Apple Inc                  | 2.85%          | 10-23-17           | 05-06-21         | 75,000.00        | 2.06%              | 76,986.75        |                           |
| 369550BE7 | CorpBond-General Dynamics Corp      | 3.00%          | 05-20-19           | 05-11-21         | 200,000.00       | 2.48%              | 201,972.00       |                           |
| 857477AV5 | CorpBond-State Street Corp          | 1.95%          | 10-23-17           | 05-19-21         | 50,000.00        | 2.06%              | 49,801.00        |                           |
| 38141GGQ1 | CorpBond-Goldman Sachs Group Inc    | 5.25%          | 12-27-18           | 07-27-21         | 300,000.00       | 3.80%              | 310,530.00       |                           |
| 594918BP8 | CorpBond-Microsoft Corp             | 1.55%          | 11-01-16           | 08-08-21         | 100,000.00       | 1.79%              | 98,911.00        |                           |
| 912828RC6 | U.S. TREASURY NOTE                  | 2.13%          | 11-09-11           | 08-15-21         | 1,000,000.00     | 2.04%              | 1,007,269.63     |                           |
| 91324PBT8 | CorpBond-Unitedhealth Group Inc     | 3.38%          | 01-05-16           | 11-15-21         | 150,000.00       | 2.64%              | 155,676.00       |                           |

#### THIRD LAGUNA HILLS MUTUAL DISCRETIONARY ACCOUNT - BLACKROCK/MERRILL LYNCH SCHEDULE OF INVESTMENTS 6/30/19

| I.D. NO.            | DESCRIPTION                   | STATED<br>RATE | SETTLEMENT<br>DATE | MATURITY<br>DATE | PAR<br>VALUE     | EFFECTIVE<br>YIELD | ORIGINAL<br>COST | ANNUALIZED<br>YTD YIELD * |
|---------------------|-------------------------------|----------------|--------------------|------------------|------------------|--------------------|------------------|---------------------------|
| 375558AU7           | CorpBond-Gilead Sciences Inc  | 4.40%          | 12-29-15           | 12-01-21         | 150,000.00       | 2.85%              | 162,072.00       |                           |
| 21685WDD6           | CorpBond-Rabobank             | 3.88%          | 02-19-19           | 02-08-22         |                  | 3.13%              | 153,139.50       |                           |
| 585055BR6           | CorpBond-Medtronic Inc        | 3.15%          | 12-16-15           | 03-15-22         | 150,000.00       | 3.15%              | 151,413.00       |                           |
| 585055BR6           | CorpBond-Medtronic Inc        | 3.15%          | 07-19-16           | 03-15-22         | 100,000.00       | 1.82%              | 107,149.00       |                           |
| 404280AN9           | CorpBond-HSBC Holdings        | 4.00%          | 05-20-19           | 03-30-22         | 200,000.00       | 2.77%              | 206,678.00       |                           |
| 747525AE3           | CorpBond-QualComm Inc         | 3.00%          | 08-21-18           | 05-20-22         | 150,000.00       | 3.38%              | 147,984.00       |                           |
| 20030NBD2           | CorpBond-Comcast Corp         | 3.13%          | 07-09-14           | 07-15-22         | 100,000.00       | 2.97%              | 101,063.00       |                           |
| 91159JAA4           | CorpBond-US Bancorp           | 2.95%          | 12-08-15           |                  |                  | 1.82%              | 200,306.00       |                           |
| 91324PCN0           | CorpBond-UnitedHealth Group   | 3.35%          | 12-04-17           |                  |                  | 1.82%              | 154,786.50       |                           |
| 912828L24           | U.S. TREASURY NOTE            | 1.88%          | 11-06-15           |                  | ,                | 2.08%              | 296,098.26       |                           |
| 375558BC6           | CorpBond-Gilead Sciences Inc  | 3.25%          | 07-20-16           |                  |                  | 2.04%              | 106,727.00       |                           |
| 375558BC6           | CorpBond-Gilead Sciences Inc  | 3.25%          | 10-23-17           |                  |                  | 2.38%              | 51,901.00        |                           |
| 912828M80           | U.S. TREASURY NOTE            | 2.00%          | 12-08-15           |                  | ,                | 1.99%              | 500,215.84       |                           |
| 912828M80           | U.S. TREASURY NOTE            | 2.00%          | 12-15-15           |                  | ,                | 2.05%              | 199,258.21       |                           |
| 48128BAB7           | CorpBond-JP Morgan Chase & Co | 2.97%          | 10-23-17           |                  | ,                | 2.58%              | 50,769.00        |                           |
| 912828P38           | U.S. TREASURY NOTE            | 1.75%          | 02-22-16           |                  |                  | 1.58%              | 252,637.22       |                           |
| 037833AK6           | CorpBond-Apple Inc            | 2.40%          | 01-10-17           | 05-03-23         |                  | 2.75%              | 195,862.00       |                           |
| 912828S35           | U.S. TREASURY NOTE            | 1.38%          | 07-19-16           |                  | ,                | 1.35%              | 200,328.53       |                           |
| 68389XBL8           | CorpBond-Oracle Corp          | 2.40%          | 07-12-16           | 09-15-23         | ,                | 2.16%              | 152,296.50       |                           |
| 59156RBH0           | CorpBond-Metlife Inc          | 3.60%          | 12-04-17           | 04-10-24         | 150,000.00       | 2.82%              | 156,720.00       |                           |
| 94974BGA2           | CorpBond-Wells Fargo Company  | 3.30%          | 12-04-17           | 09-09-24         | 150,000.00       | 3.01%              | 152,575.50       |                           |
|                     |                               |                |                    |                  |                  |                    |                  |                           |
| 36290YBU1/P621151   | GNMA SECURITIES               | 5.50%          | 05-29-07           | 05-15-22         | ,                | 5.50%              | 31,278.15        |                           |
| 36296DDR6/P687812   | GNMA SECURITIES               | 5.50%          | 09-22-08           |                  | ,                | 3.52%              | 46,384.78        |                           |
| 36202FD78/P004626   | GNMA SECURITIES               | 4.50%          | 02-24-10           |                  |                  | 2.99%              | 123,129.20       |                           |
| 36202FD78/P004626   | GNMA SECURITIES               | 4.50%          | 09-17-13           | 02-20-25         | 91,110.90        | 3.37%              | 121,769.91       |                           |
| 36202FJC1/P004759   | GNMA SECURITIES               | 4.00%          | 02-16-12           | 08-20-25         | 75,394.04        | 2.37%              | 127,369.67       |                           |
| 36202FJC1/P004759   | GNMA SECURITIES               | 4.00%          | 03-19-12           | 08-20-25         | 31,716.13        | 2.38%              | 53,265.10        |                           |
| 3620AS6G9/P738971X  | GNMA SECURITIES               | 3.00%          | 04-29-15           | 11-15-26         | 136,092.73       | 2.61%              | 156,145.48       |                           |
| 36202F2H8/P005276M  | GNMA SECURITIES               | 3.00%          | 11-12-14           | 01-20-27         | 67,583.37        | 2.60%              | 77,905.31        |                           |
| 36179MAG5/PMA0007M  | GNMA SECURITIES               | 3.00%          | 08-20-12           | 04-20-27         | 141,309.78       | 2.31%              | 183,332.74       |                           |
| 36179MGN4/PMA0205M  |                               | 3.00%          | 07-31-12           | 07-20-27         |                  | 2.34%              | 197,241.40       |                           |
| 36179MP53/PMA0444M  | <b>GNMA SECURITIES</b>        | 3.00%          | 12-18-12           |                  | ,                | 2.37%              | 290,349.91       |                           |
| 36179MSB7/PMA0514M  |                               | 3.00%          | 05-14-14           | 11-20-27         | ,                | 2.62%              | 193,840.53       |                           |
| 36179MU32/PMA0602M  | GNMA SECURITIES               | 3.00%          | 01-17-13           |                  | ,                | 2.42%              | 440,627.23       |                           |
| 36179MZW3/PMA0757M  |                               | 3.00%          | 04-16-13           | 02-20-28         | ,                | 2.43%              | 197,398.97       |                           |
| 36179NMP0/PMA1266M  |                               | 3.50%          | 10-21-13           |                  | ,                | 2.43%              | 102,720.21       |                           |
|                     |                               |                | 06-13-18           |                  | ,                |                    | ,                |                           |
| 36179TY90/PMA5236M  | GNMA SECURITIES               | 3.50%          |                    |                  |                  | 3.40%              | 285,562.02       |                           |
| 36202T7B6/P609390x  | GNMA SECURITIES               | 5.50%          | 09-22-03           | 09-15-33         |                  | 3.60%              | 45,477.07        |                           |
| 36213CZ52/P550764   | GNMA SECURITIES               | 5.50%          | 09-19-07           | 09-15-35         |                  | 6.87%              | 26,683.29        |                           |
| 36202EYL7/P004315   | GNMA SECURITIES               | 5.50%          | 11-18-10           | 11-18-38         | ,                | 2.26%              | 197,971.31       |                           |
| 36297F6L1/P711075   | GNMA SECURITIES               | 4.50%          | 09-21-10           | 09-15-40         | ,                | 3.34%              | 203,071.60       |                           |
| 36179QJT9/PMA2074M  | GNMA SECURITIES               | 4.00%          | 11-13-17           | 07-20-44         | 130,920.05       | 3.70%              | 141,519.35       |                           |
| 36179QL74/PMA2150M  | GNMA SECURITIES               | 4.50%          | 09-11-14           | 08-20-44         | 61,164.13        | 3.29%              | 83,753.49        |                           |
| 36179QT50/PMA2372M  | GNMA SECURITIES               | 4.00%          | 12-22-14           | 11-20-44         | 125,147.22       | 3.15%              | 159,107.88       |                           |
| 36179RTA7/PMA3245m  | GNMA SECURITIES               | 4.00%          | 12-17-15           | 11-20-45         | 156,336.10       | 3.44%              | 181,959.06       |                           |
| 36179SUV7\PMA4196m  | GNMA SECURITIES               | 3.50%          | 02-28-17           | 01-20-47         | 182,732.47       | 3.30%              | 193,720.63       |                           |
| TOTAL FOR DISCRETIC | DNARY INVESTMENTS             |                |                    |                  | 16,159,699.73    |                    | 17,059,774.23    | 1.93%                     |
| TOTAL INVESTMENTS   |                               |                |                    |                  | \$ 31,159,699.73 | · _                | \$ 31,832,680.09 | 2.16%                     |

\*Yield is based on all investments held during the year

# THIRD LAGUNA HILLS MUTUAL Provision For Doubtful Accounts As of June 30, 2019

|              |             |             |          | Delinquent   |            |           |            |
|--------------|-------------|-------------|----------|--------------|------------|-----------|------------|
|              |             |             |          | Fines, Fees, |            |           |            |
|              |             |             | Bad Debt | and          | Chargeable |           | Total      |
|              | Delinquent  | Assessments | Small    | Chargeable   | Services   | Change in | Delinquent |
| Month        | Assessments | Write-Offs  | Claims   | Services     | Write-Offs | Provision | Units *    |
| December-18  | 258,868     |             |          | 84,233       |            |           | 19         |
| January-19   | 227,406     | (26,803)    | (2,779)  | 81,244       | (2,087)    | (8,341)   | 18         |
| February-19  | 192,432     | (6,457)     | -        | 213,926      | -          | 104,165   | 22         |
| March-19     | 189,332     | (17,315)    | -        | 260,308.17   | (16,818)   | 77,416    | 21         |
| April-19     | 175,467     | (26,428)    | -        | 250,844      | (211)      | 3,309     | 24         |
| May-19       | 138,644     | 1,423       | -        | 277,710      | -          | (11,379)  | 11         |
| June-19      | 144,982     | (28,298)    | -        | 232,927      | -          | (10,147)  | 10         |
| July-19      | -           | -           | (29,522) | -            | -          | -         |            |
| August-19    | -           | -           | -        | -            | -          | -         |            |
| September-19 | -           | -           | -        | -            | -          | -         |            |
| October-19   | -           | -           | -        | -            | -          | -         |            |
| November-19  | -           | -           | -        | -            | -          | -         |            |
| December-19  | -           | -           | -        | -            | -          | -         |            |
| YTD TOTAL    |             |             |          |              |            | 155,023   |            |

\* units reported on the Assessments - Monthly Delinquency Report

TOTAL LAUNDRY REPLACEMENT FUND

(7%)

| GARDEN VILLA RECREATION ROOM FUND |         |         |          |          |          |     |         |     |  |  |  |
|-----------------------------------|---------|---------|----------|----------|----------|-----|---------|-----|--|--|--|
| GARDEN VILLA RECREATION ROOMS     | \$5,854 | \$8,094 | \$38,790 | \$48,724 | \$97,580 | 40% | \$9,933 | 20% |  |  |  |
| TOTAL GARDEN VILLA REC ROOMS FUND | \$5,854 | \$8,094 | \$38,790 | \$48,724 | \$97,580 | 40% | \$9,933 | 20% |  |  |  |

#### 0 0 304,756 304,756 **\$24,698 \$5,353 \$361,370 \$336,989**

\$369,297

98%

(\$24,381)

|                                       |        | <b>.</b> |          |         |         |      |            | (== (=)) |
|---------------------------------------|--------|----------|----------|---------|---------|------|------------|----------|
| LAUNDRY APPLIANCES                    | \$0    | \$817    | \$16,419 | \$4,913 | \$9,844 | 167% | (\$11,506) | (234%)   |
| LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS | 24,698 | 4,536    | 40,196   | 27,320  | 54,697  | 73%  | (12,875)   | (47%)    |
| SUPPLEMENTAL APPROPRIATIONS           | 0      | 0        | 304,756  | 304,756 | 304,756 | 100% | 0          | 0%       |

#### LAUNDRY REPLACEMENT FUND

| ELEVATOR REPLACEMENT            | \$0 | \$28,891 | \$34,585 | \$173,346 | \$346,698 | 10% | \$138,761 | 80% |
|---------------------------------|-----|----------|----------|-----------|-----------|-----|-----------|-----|
| TOTAL ELEVATOR REPLACEMENT FUND | \$0 | \$28,891 | \$34,585 | \$173,346 | \$346,698 | 10% | \$138,761 | 80% |

#### ELEVATOR REPLACEMENT FUND

|                                       | CURRENT          | MONTH       | YEAR-T      | O-DATE       | TOTAL     | %           | VARIAN   | CE     |  |  |  |  |  |
|---------------------------------------|------------------|-------------|-------------|--------------|-----------|-------------|----------|--------|--|--|--|--|--|
| DESCRIPTION                           | ACTUAL           | BUDGET      | ACTUAL      | BUDGET       | BUDGET    | EXPENDED    | \$       | %      |  |  |  |  |  |
|                                       | REPLACEMENT FUND |             |             |              |           |             |          |        |  |  |  |  |  |
| ALARM SYSTEMS                         | \$0              | \$0         | \$0         | \$0          | \$0       | 0%          | \$0      | 0%     |  |  |  |  |  |
| BUILDING NUMBERS                      | 0                | 2,830       | 9,900       | 16,980       | 33,970    | 29%         | 7,080    | 42%    |  |  |  |  |  |
| BUILDING STRUCTURES                   | 200,103          | 227,306     | 780,243     | 1,365,965    | 2,732,992 | 29%         | 585,722  | 43%    |  |  |  |  |  |
| ELECTRICAL SYSTEMS                    | 0                | 4,883       | 21,000      | 29,298       | 58,610    | 36%         | 8,298    | 28%    |  |  |  |  |  |
| ENERGY PROJECTS                       | 0                | 4,166       | 5,630       | 24,996       | 50,000    | 11%         | 19,366   | 77%    |  |  |  |  |  |
| EXTERIOR LIGHTING                     | (2,896)          | 66,666      | 12,530      | 399,996      | 800,000   | 2%          | 387,466  | 97%    |  |  |  |  |  |
| FENCING                               | 4,722            | 11,270      | 58,830      | 68,256       | 136,817   | 43%         | 9,427    | 14%    |  |  |  |  |  |
| GARDEN VILLA LOBBY                    | 27,346           | 9,963       | 79,294      | 59,778       | 119,560   | 66%         | (19,516) | (33%)  |  |  |  |  |  |
| GARDEN VILLA MAILROOM                 | 15,339           | 5,787       | 26,999      | 35,016       | 70,173    | 38%         | 8,017    | 23%    |  |  |  |  |  |
| GARDEN VILLA RECESSED AREA            | 0                | 20,870      | 0           | 125,220      | 250,440   | 0%          | 125,220  | 100%   |  |  |  |  |  |
| GV REC ROOM WATER HEATER/HEAT PUMP    | 614              | 1,624       | 21,938      | 9,748        | 19,505    | 112%        | (12,190) | (125%) |  |  |  |  |  |
| GUTTER REPLACEMENTS                   | 3,453            | 3,083       | 21,046      | 18,498       | 37,000    | 57%         | (2,548)  | (14%)  |  |  |  |  |  |
| LANDSCAPE MODIFICATION                | 970              | 76,564      | 5,120       | 459,817      | 919,890   | 1%          | 454,697  | 99%    |  |  |  |  |  |
| MAILBOXES                             | 0                | 3,025       | 18,164      | 18,208       | 36,483    | 50%         | 44       | 0%     |  |  |  |  |  |
| PAINT PROGRAM - EXTERIOR              | 147,453          | 165,355     | 995,242     | 1,002,404    | 2,008,631 | 50%         | 7,162    | 1%     |  |  |  |  |  |
| PRIOR TO PAINT                        | 83,331           | 105,231     | 559,292     | 637,125      | 1,277,033 | 44%         | 77,833   | 12%    |  |  |  |  |  |
| PAVING                                | 4,865            | 70,271      | 11,923      | 422,006      | 844,499   | 1%          | 410,083  | 97%    |  |  |  |  |  |
| ROOF REPLACEMENTS                     | 104,460          | 109,326     | 660,077     | 655,956      | 1,311,937 | 50%         | (4,121)  | (1%)   |  |  |  |  |  |
| SUPPLEMENTAL APPROPRIATIONS           | 0                | 0           | 169,537     | 169,537      | 169,537   | 100%        | 0        | 0%     |  |  |  |  |  |
| TREE MAINTENANCE                      | 12,752           | 17,535      | 57,770      | 106,700      | 213,630   | 27%         | 48,930   | 46%    |  |  |  |  |  |
| WALL REPLACEMENTS                     | 0                | 16,666      | 0           | 99,996       | 200,000   | 0%          | 99,996   | 100%   |  |  |  |  |  |
| WASTE LINE REMEDIATION                | 50               | 62,500      | 73,020      | 375,000      | 750,000   | 10%         | 301,980  | 81%    |  |  |  |  |  |
| WATER LINES - COPPER PIPE REMEDIATION | 0                | 16,666      | 102,129     | 99,996       | 200,000   | 51%         | (2,133)  | (2%)   |  |  |  |  |  |
| TOTAL REPLACEMENT FUND                | \$1,001,587      | \$3,689,685 | \$6,200,496 | \$12,240,708 | 30%       | \$2,510,810 | 40%      |        |  |  |  |  |  |

#### THIRD LAGUNA HILLS MUTUAL FUND EXPENDITURES REPORT AS OF JUNE 30, 2019

### THIRD LAGUNA HILLS MUTUAL FUND EXPENDITURES REPORT AS OF JUNE 30, 2019

|                                 | CURRENT   | MONTH       | YEAR-T      | O-DATE      | TOTAL    | %         | VARIANCE   |       |
|---------------------------------|-----------|-------------|-------------|-------------|----------|-----------|------------|-------|
| DESCRIPTION                     | ACTUAL    | BUDGET      | ACTUAL      | BUDGET      | BUDGET   | EXPENDED  | \$         | %     |
|                                 |           | OPERATI     | NG FUND     |             |          |           |            |       |
|                                 |           |             |             |             |          |           |            |       |
| APPLIANCE REPAIRS               | \$7,197   | \$7,026     | \$70,433    | \$42,585    | \$85,379 | 82%       | (\$27,849) | (65%) |
| CARPENTRY SERVICE               | 38,239    | 31,774      | 246,198     | 192,432     | 385,731  | 64%       | (53,766)   | (28%) |
| CONCRETE REPAIR/REPLACEMENT     | 19,205    | 35,044      | 197,059     | 211,329     | 423,853  | 46%       | 14,270     | 7%    |
| CURB CUT/SIDEWALK RAMPS         | 0         | 833         | 0           | 5,000       | 10,000   | 0%        | 5,000      | 100%  |
| ELECTRICAL SERVICE              | 7,279     | 10,000      | 43,243      | 60,648      | 121,615  | 36%       | 17,405     | 29%   |
| FIRE PROTECTION                 | 2,066     | 14,626      | 32,991      | 87,756      | 175,556  | 19%       | 54,766     | 62%   |
| GUTTER CLEANING                 | 67        | 12,619      | 28,922      | 75,751      | 151,554  | 19%       | 46,830     | 62%   |
| JANITORIAL SERVICE              | 68,965    | 77,924      | 442,761     | 472,402     | 947,862  | 47%       | 29,641     | 6%    |
| MISC REPAIRS BY OUTSIDE SERVICE | 729       | 4,838       | 1,129       | 29,025      | 58,050   | 2%        | 27,896     | 96%   |
| PEST CONTROL                    | 7,612     | 21,699      | 23,736      | 130,194     | 260,405  | 9%        | 106,458    | 82%   |
| PLUMBING SERVICE                | 79.288    | 55,587      | 437,539     | 336,502     | 674,483  | 65%       | (101,038)  | (30%) |
| SOLAR MAINTENANCE               | 0         | 2,083       | 6,216       | 12,498      | 25,000   | 25%       | 6,282      | 50%   |
| TRAFFIC CONTROL                 | 628       | 2,513       | 4,658       | 15,138      | 30,359   | 15%       | 10,481     | 69%   |
| WELDING                         | 3,825     | 7,042       | 47,150      | 42,500      | 85,307   | 55%       | (4,650)    | (11%) |
| TOTAL MAINTENANCE PROGRAMS      | \$283,607 | \$1,582,035 | \$1,713,761 | \$3,435,153 | 46%      | \$131,726 | 8%         |       |

#### DISASTER FUND

| RISK FIRE MANAGEMENT                    | \$5,986   | \$15,000  | \$5,986   | \$90,000  | \$180,000   | 3%  | \$84,014    | 93%   |
|---|-----------|-----------|-----------|-----------|-------------|-----|-------------|-------|
| MOISTURE INTRUSION - RAIN LEAKS         | \$190,806 | \$39,585  | \$354,854 | \$237,510 | \$475,025   | 75% | (\$117,344) | (49%) |
| MOISTURE INTRUSION - PLUMBING LEAKS     | 55,522    | 54,143    | 259,729   | 324,858   | 649,726     | 40% | 65,129      | 20%   |
| MOISTURE INTRUSION - PLUMBING STOPPAGES | 8,758     | 10,512    | 72,841    | 63,072    | 126,155     | 58% | (9,769)     | (15%) |
| MOISTURE INTRUSION - MISCELLANEOUS      | 4,753     | 7,757     | 17,070    | 46,542    | 93,095      | 18% | 29,472      | 63%   |
| DAMAGE RESTORATION SERVICES             | 44,440    | 30,805    | 57,604    | 185,142   | 370,445     | 16% | 127,538     | 69%   |
| SUPPLEMENTAL APPROPRIATIONS             | \$0       | \$0       | \$0       | \$0       | \$0         | 0%  | \$0         | 0%    |
| TOTAL DISASTER FUND                     | \$310,266 | \$157,802 | \$768,085 | \$947,124 | \$1,894,446 | 41% | \$179,040   | 19%   |

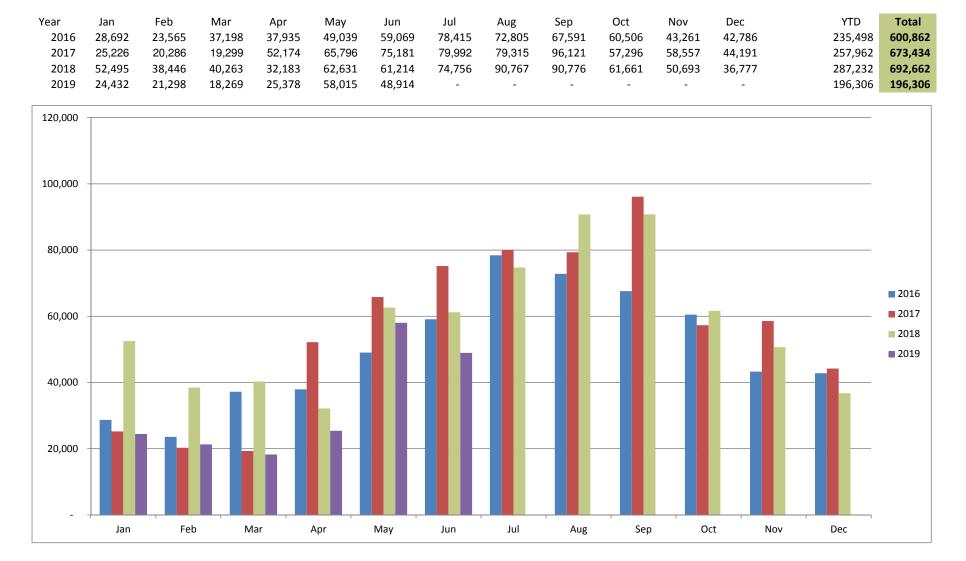
#### UNAPPROPRIATED EXPENDITURES FUND

| SUPPLEMENTAL APPROPRIATIONS            | \$32,546 | \$32,546 | \$128,943 | \$128,943 | \$128,943 | 100% | \$0 | 0% |
|--|----------|----------|-----------|-----------|-----------|------|-----|----|
| TOTAL UNAPPROPRIATED EXPENDITURES FUND | \$32,546 | \$32,546 | \$128,943 | \$128,943 | \$128,943 | 100% | \$0 | 0% |

### THIRD LAGUNA HILLS MUTUAL MAINTENANCE PROGRAMS EXPENDITURES REPORT AS OF JUNE 30, 2019

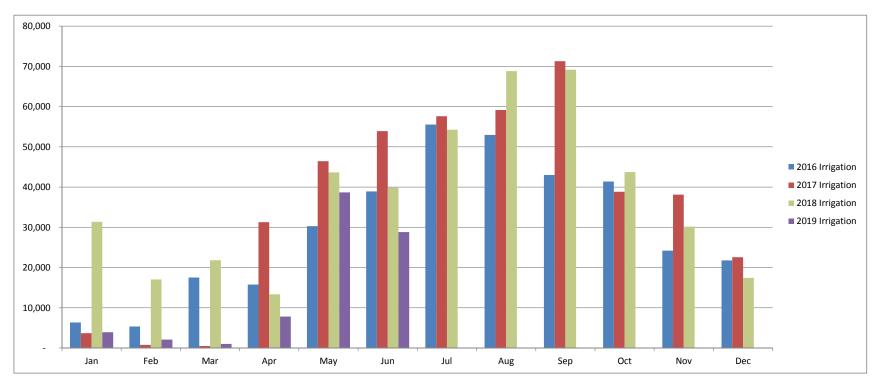
| DESCRIPTION     CHARM SYSTEM     SO     SO </th <th></th> <th></th> <th>YTD ACTUAL</th> <th></th> <th></th> <th></th>   |   |  | YTD ACTUAL  |             |           |                |
|--|---|--|-------------|-------------|-----------|----------------|
| R     50     50     50     50     50     50       R     BULIDING STRUCTURES     9,000     0     9,900       R     ELECTRUCA, SYSTEMS     21,000     0     0     0     21,000       R     ELECTRUCA, SYSTEMS     21,000     0     0     0     5,630     0     0     5,630       R     EXTERIOR LIGHTING     12,530     0     0     12,630     0     0     79,244       GARDEN VILLA COBEY     79,244     0  |   |  |             |             |           |                |
| R     BUILDING NUMBERS     9,000     0     0     9,000       R     BUILDING STRUCTURES     780,243     105,464     12,129     662,649       R     ELECTRICAL SYSTEMS     21,000     0     0     21,000       R     ENERGY PROJECTS     5,530     0     0     12,530       R     FENCING     588,30     50,737     8,043     0     0     79,224       R     GARDEN VILLA MAIROOM     28,999     19,656     7,040        |   |  |             | -           |           |                |
| R     BULDING STRUCTURES     780,243     105,464     12,129     662,649       R     ELECTRICAL SYSTEMS     21,000     0     0     0     5,630       R     ENERGY PROJECTS     5,630     0     0     0     12,530       R     FERCING     58,830     50,787     8,043     0     0     79,294       R     GARDEN VILLA MAILROOM     26,999     19,958     7,040        |   |  |             |             |           |                |
| R     ELECTRICAL SYSTEMS     21.000     0     21.000       R     ENERGY PROJECTS     5.630     0     0     12.530       R     FENCING     12.530     0     0     72.834       R     GADEIN VILLA LOBBY     79.294     0     0     0     79.294       R     GARDEN VILLA MALROOM     26.999     19.958     7.040     0       R     GARDEN VILLA MALROOM     26.999     19.000     2.946     0<  |   |  | · · · · ·   |             |           | ,              |
| R     ENERGY PROJECTS     5.630     0     0     5.630       R     EXTERIOR LIGHTING     12.530     0     0     12.530       R     GARDEN VILLA LOBBY     79.294     0     0     79.294       R     GARDEN VILLA MAUROOM     28.999     19.958     7.040        |   |  |             |             |           |                |
| R     EXTERIOR LIGHTING     12,530     0     0     12,530       R     FERCING     58,830     50,77     8,043     0       R     GARDEN VILLA LOBBY     79,294     0     0     0     79,294       R     GARDEN VILLA RECESSED REA     0  |   |  |             |             |           |                |
| R     EENCING     58.830     50.787     8.043     0       GARDEN VILLA LOBBY     79.294     0     0.792.94     0     0.792.94       GARDEN VILLA MAILROOM     28.999     19.958     7.040        |   |  |             |             |           |                |
| R     GARDEN VILLA LOBBY     79.294     0     0     79.294       GARDEN VILLA RECESSED AREA     0  |   |  |             |             |           |                |
| R     GADEN VILLA MAILROOM     28,999     19,958     7,440     0       GADEN VILLA RECESED AREA     0     0     0     0     0     0       R     GADEN VILLA RECESED AREA     0     13,84     3,261     2,910     15,767       GUTTER REPLACEMENTS     21,046     19,000     2,045     0  |   |  |             |             |           | -              |
| R     GARDEN VILLA RECESSED AREA     0     0     0     0     0     0       R     GV REC ROOW WATER HEATEPUMP     21038     3.261     2.010     15.767       R     GUTTER REPLACEMENTS     210.46     19.000     2.045     0       MAILBOXES     18.164     5.027     13.137     0       RAND FROGRAM - EXTERIOR     993.242     890.812     101.610     2.821       RANT PROGRAM - EXTERIOR     19.23     0     0     660.077       ROOF REPLACEMENTS     660.077     0     0     0     0       ROAT REPLACEMENTS     0     0     0     0     0       WALL REPLACEMENTS     0     0     0     102.129     0     102.129       R WATE LINES - COPPER PIPE REMEDIATION     170.24     50     50     53.4585     50     50     53.4585       TOTAL RESERVE FUND     \$34.685     \$0     \$0     9.736     293.020       TOTAL RESERVE FUND     \$34.685     \$0     \$0     \$34.685     \$0     \$0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td></td<>   |   |  |             |             |           |                |
| R     GV REC ROOM WATER HEATER/HEAT PUMP     21.038     3.261     2.910     15.767       GUTTER REPLACEMENTS     21.046     10,000     2.046     0       R     LANDSCAPE MODIFICATION     5.120     10,00     2.646     0       R     MAILBOXES     13.164     5.027     13.137     0       R     PAINT PROGRAM - EXTERIOR     995.242     980.812     57.972     37.026       R     PAINT PROGRAM - EXTERIOR     660.077     0     0     660.077       R     TREE MAINTENANCE     57.770     55.292     0     2.478       R     WALL REPLACEMENTS     0     0     0     0     0       WASTE LINE REMEDIATION     170.229     0     0     102.129     0     108.537       TOTAL RESERVE FUND     \$34.685     \$0     \$0     \$34.585     \$0     \$0     \$34.585       LAUNDRY APPLORAINTENNO     \$34.585     \$10.537     \$0     \$34.585     \$10.523     \$16.037     \$14.630       LAUNDRY APPLACEMENT     \$34.585     \$10.  |   |  |             |             |           | 0              |
| R     LANDSCAPE MODIFICATION     5.120     (0)     0     5.120       MALBOXES     18.164     5.027     13.37     0       R     PAINT PROGRAM - EXTERIOR     995.242     890.812     101.610     2.821       R     PAINT     559.292     444.294     57.972     37.028       R     PAVING     11.923     0     0     0     660.077       R     RCAMINTENANCE     57.770     55.292     0     2.478       WALL REPLACEMENTS     0     0     0     102.129       R     WATER LINE REMEDIATIONS     199.537     0     0     105.537       SUPPL APPROPRIATIONS     199.537     0     0     102.129       TOTAL RESERVE FUND     \$34.885     \$0     \$0     \$34.885       TOTAL LEVATOR FUND     \$34.885     \$0     \$0     9.736     \$22.936     \$6.309     \$8.545       TOTAL LEVATOR FUND     \$34.885     \$0     \$0.736     \$26.207     \$11.31.057     \$10.036       L AUNDRY APPLIANCES     \$16.419  |   |  | 21,938      | 3,261       | 2,910     | 15,767         |
| R     MAILBOXES     18,164     5027     13,137     0       R     PAINT PROGRAM - EXTERIOR     995,242     800,812     101,610     2,821       R     PRIOR TO PAINT     11,923     0     0     600,077       R     ROOF REPLACEMENTS     660,077     55,292     0     2,478       R     WALL REPLACEMENTS     0     0     0     0       WASTE LINES - COPPER PIPE REMEDIATION     73,020     1,754     71     71,195       TOTAL RESERVE FUND     \$3,689,685     \$1,627,574     \$204,997     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,858     \$0     \$0     \$34,858       I     LAUNDRY APPLIANCES     \$16,419     \$2,895     \$13,534     \$0       L     LAUNDRY APPLIANCES     \$16,419     \$2,895     \$13,534     \$0       SUPPL, APPROPRIATIONS     394,790     \$23,936     \$6,309     \$8,545       TOTAL LEEVATOR FUND     \$34,857     \$0     \$0     \$34,685       LAUNDRY APPLIANCES     \$20,971     \$23,936     \$   | R | GUTTER REPLACEMENTS                    | 21,046      | 19,000      | 2,046     | 0              |
| R     PAINT PROGRAM - EXTERIOR     995,242     800,812     101,610     2,821       R     PRIOR TO PAINT     11,923     11,923     57,972     37,026       R     AQOF REPLACEMENTS     660,077     0     0     0     660,077       R     WALL REPLACEMENTS     700     0 <td< td=""><td>R</td><td>LANDSCAPE MODIFICATION</td><td>5,120</td><td>(0)</td><td>0</td><td>5,120</td></td<>   | R | LANDSCAPE MODIFICATION                 | 5,120       | (0)         | 0         | 5,120          |
| R     PRIOR TO PAINT     559.292     464.294     57.972     37.026       R     PAVING     11.923     0     0     0       R     ROOF REPLACEMENTS     660.077     0     0     660.077       R     WALL REPLACEMENTS     0     0     0     0     0       R     WASTE LINES - COPPER PIPE REMEDIATION     73.020     1.754     71     71.195       R     WATER LINES - COPPER PIPE REMEDIATION     120.29     0     0     169.537       TOTAL RESERVE FUND     \$3.689.685     \$11.627.574     \$204.957     \$1.87.154       E     ELEVATOR REPLACEMENT     \$3.4585     \$0     \$0     \$34.585       TOTAL RESERVE FUND     \$34.585     \$10     \$0     \$34.585     \$0     \$0     \$34.585       L     LAUNDRY APPLIANCES     \$16.619     \$2.885     \$1.534     \$0       SUPPL, APPROPRIATIONS     334.780     \$23.936     \$6.309     \$8.4545       TOTAL CARDEN VILLA RECREATION ROOMS     \$38.790     \$23.936     \$6.309     \$8.545  | R | MAILBOXES                              | 18,164      | 5,027       | 13,137    | 0              |
| R     PAVING     11.923     11.923     11.923     0     0       R     ROOF REPLACEMENTS     660.077     55.292     0     2.478       R     WALL REPLACEMENTS     0 <td< td=""><td>R</td><td>PAINT PROGRAM - EXTERIOR</td><td></td><td></td><td></td><td>2,821</td></td<>   | R | PAINT PROGRAM - EXTERIOR               |             |             |           | 2,821          |
| R     ROOF REPLACEMENTS     660.077     0     0     0     660.077       R     TREE MAINTENANCE     57.770     55.292     0     2.478       WALL REPLACEMENTS     0     0     0     0     0       WASTE LINES - COPPER PIPE REMEDIATION     73.020     1.754     71     71.198       R     WATE LINES - COPPER PIPE REMEDIATION     100.129     0     0     102.129       TOTAL RESERVE FUND     \$3.689.685     \$14.627.574     \$204.957     \$1,857.154       E     ELEVATOR REPLACEMENT     \$34.585     \$0     \$0     \$34.585       TOTAL ELEVATOR FUND     \$34.585     \$16.049     \$2.885     \$11.534     \$0       L     LAUNDRY APPLIANCES     \$16.419     \$2.885     \$16.030     \$60.72     \$16.030       L     LAUNDRY APPLOPRIATIONS     \$34.765     \$0     \$73.629.020     \$76.72     \$16.030       SUPPL. APPROPRIATIONS     \$34.775     \$0.09.73     \$23.936     \$6.309     \$8.545       TOTAL LAUNDRY FUND     \$381.907     \$23.936     \$6.309   |   |  |             | 464,294     | 57,972    | 37,026         |
| R     TREE     MAINTENANCE     57,770     55,292     0     2,478       R     WALL REPLACEMENTS     70     0     0     0     0       R     WATER LINE REMEDIATION     73,020     1,754     71     71,195       R     WATER LINES - COPPER PIPE REMEDIATION     102,129     0     0     108,537       TOTAL RESERVE FUND     \$3,699,685     \$1,627,574     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$34,585     \$0     \$34,685       L     LAUNDRY APPLANCES     \$16,619     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     \$40,196     \$18,887     \$6,072     \$16,036       L     JUNDRY FUND     \$361,370     \$22,936     \$6,309     \$8,545       TOTAL LAUNDRY FUND     \$361,370     \$22,936     \$6,309     \$8,545       O     APPLIANCES     \$36,309     \$8,545     \$10     \$10,036       CONCRETE REPAIR/REPLACEMENT     197,059     \$23,936     \$6,309     \$8,545 <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td>   |   |  |             |             |           | -              |
| R     WALL REPLACEMENTS     0     0     0     0     0     0     0       R     WASTE LINE S- COPPER PIPE REMEDIATION     102,129     0     0     102,129     0     0     102,129       R     SUPPL APPROPRIATIONS     166,537     0     0     169,537       TOTAL RESERVE FUND     \$34,685     \$1,627,674     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$18,087     \$6,072     \$18,036       SUPPL APPROPRIATIONS     304,756     0     9,736     295,020     \$361,370     \$22,934     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECROMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     CONCRETE REPAIRS     70,433     61,313     9,120     0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td></t<> |   |  |             |             |           |                |
| R     WASTE LINE REMEDIATION     73,020     1,754     7.1     7.1.195       R     WATER LINES - COPPER PIPE REMEDIATION     102,129     0     0     102,129       SUPPL APPROPRIATIONS     169,537     0     0     169,537     5       TOTAL RESERVE FUND     \$34,685     \$1,627,574     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTEROP/FLOOR/TILE REPAIRS     40,96     \$18,037     \$6,072     \$16,036       L     LAUNDRY COUNTEROP/FLOOR/TILE REPAIRS     40,96     \$13,90     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       O     CORCECTRICAL SERVICE     246,198     201,179       |   |  |             |             |           |                |
| R     WATER LINES - COPPER PIPE REMEDIATION     102,129     0     0     102,129       R     SUPPL APPROPRIATIONS     169,537     0     0     189,537       TOTAL RESERVE FUND     \$3,686,868     \$1,627,674     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       SUPPL APPROPRIATIONS     304,756     0     9,736     295,020       TOTAL LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$180,097     \$20,073     \$29,341     \$311,056       SUPPL APPROPRIATIONS     334,756     0     9,736     295,020     707AL LAUNDRY FUND     \$361,370     \$22,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     <   |   |  |             |             |           | -              |
| R     SUPPL APPROPRIATIONS     169.537     0     0     169.537       TOTAL RESERVE FUND     \$3,689,685     \$1,627,574     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       TOTAL ELEVATOR FUND     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$18,087     \$6,072     \$16,036       L     BUPPL APPROPRIATIONS     304,756     0     9,736     299,302       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$22,938     \$6,309     \$8,545       O     CONCRETE REPAIRS     70,433     61,313     9,120     0       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0     0     2                                       |   |  |             | ,           |           |                |
| TOTAL RESERVE FUND     \$3,689,685     \$1,627,574     \$204,957     \$1,857,154       E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       TOTAL ELEVATOR FUND     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$00       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$18,087     \$6,072     \$16,030       SUPPL APPROPRIATIONS     304,756     0     9,736     295,020       TOTAL LAUNDRY FUND     \$361,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECROMS FUND     \$338,790     \$22,938     \$6,309     \$8,545       O     CONCRETE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CURS DUTKAL REPLACEMENT     197,059     176,405     20,655     0       O     CURS DU                                       |   |  |             |             |           |                |
| E     ELEVATOR REPLACEMENT     \$34,585     \$0     \$0     \$34,585       TOTAL ELEVATOR FUND     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$18,087     \$6,072     \$16,036       L     SUPPL. APPROPRIATIONS     304,756     0     9,736     229,020       TOTAL LAUNDRY FUND     \$381,370     \$22,973     \$22,9341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       CCARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIRREPLACEMENT     197,059     176,405     20,655     0       O     CULRS CIEVANRE     24,919     0     0     32,991       G GUTER CLEANING   | ĸ |  |             | -           | -         |                |
| TOTAL ELEVATOR FUND     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     \$40,196     \$18,087     \$6,072     \$16,039       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     \$304,756     9,736     295,020       TOTAL LAUNDRY FUND     \$381,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CUT/SIDEWALK RAMPS     0     0     0     32,991     0     32,991       O     GUT/SIDEWALK RAMPS     0     0     0     32,991     0     32,991     0     32,991     0     32,991     0     32,991  |   | I OTAL RESERVE FUND                    | \$3,009,005 | \$1,027,574 | \$204,957 | \$1,057,154    |
| TOTAL ELEVATOR FUND     \$34,585     \$0     \$0     \$34,585       L     LAUNDRY APPLIANCES     \$16,419     \$2,885     \$13,534     \$0       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     \$40,196     \$18,087     \$6,072     \$16,039       L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     \$304,756     9,736     295,020       TOTAL LAUNDRY FUND     \$381,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CUT/SIDEWALK RAMPS     0     0     0     32,991     0     32,991       O     GUT/SIDEWALK RAMPS     0     0     0     32,991     0     32,991     0     32,991     0     32,991     0     32,991  | Е | FLEVATOR REPLACEMENT                   | \$34,585    | \$0         | \$0       | \$34,585       |
| L     L <thl< th="">     L     L     L</thl<>  | - |  | 1 - 1       |             |           |                |
| L     LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS     40,196     \$18,087     \$6,072     \$16,036       SUPPL_APPROPRIATIONS     304,756     0     9,736     295,020       TOTAL LAUNDRY FUND     \$361,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     0     0     0     0       O ELECTRICAL SERVICE     43,243     38,303     3,846     1.094     0     32,991     0     0     32,991       O GUTTER CLEANING     28,922     29,807     0     (885)     0     0     23,736       O JANITORIAL SERVICE  |   |  | , . ,       |             |           | , - ,          |
| L     SUPPL. APPROPRIATIONS     304,756     0     9,736     295,020       TOTAL LAUNDRY FUND     \$361,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA REC ROOMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIRREPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     0     0     0     0       O     GUTTER CLEANING     28,922     29,807     0     (885)     0     0     23,736       O     JANITORIAL SERVICE     1,129     0     0     1,129     0     1,129     0     23,736     0     23,736     0     23,736     0     23,736     0     23,736     0     23,736     0<   | L | LAUNDRY APPLIANCES                     | \$16,419    | \$2,885     | \$13,534  | \$0            |
| TOTAL LAUNDRY FUND     \$361,370     \$20,973     \$29,341     \$311,056       G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA REC ROOMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURS ECUT/SIDEWALK RAMPS     0     0     0     0     0       O     GUTTER CLEANING     28,921     9,807     0     (885)       O AUNTORIAL SERVICE     432,751     442,761     431,775     10,986     0       O MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O PLUMBING SERVICE     437,539     328,322     14,131     95,086       O SOLAR MAINTENANCE     6,216     0     0     6,216       O TAAFFIC CONTROL     4,683   | L | LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS  | 40,196      | \$18,087    | \$6,072   | \$16,036       |
| G     GARDEN VILLA RECREATION ROOMS     \$38,790     \$23,936     \$6,309     \$8,545       TOTAL GARDEN VILLA REC ROOMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     0     0     0     0       O     ELECTRICAL SERVICE     43,243     38,303     3,846     1,094       O     GUTTER CLEANING     28,922     29,807     0     885)       O JANITORIAL SERVICE     442,761     431,775     10,986     0       O MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,239       O PEST CONTROL     23,736     0     0     23,736       O PUMBING SERVICE     431,539     328,322     14,131     95,086       O NOSURE INTRUSION - RAIN LEAKS     \$354,854   | L | SUPPL. APPROPRIATIONS                  | 304,756     | 0           | 9,736     | 295,020        |
| TOTAL GARDEN VILLA REC ROOMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIRREPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     32,991     0     0     32,991     0     0     32,991     0     0     32,991     0     0     0     32,991     0     0     0     1,129     0     0     1,129     0     0     1,129     0     0     1,129     0     0     2,3736     0     0   |   | TOTAL LAUNDRY FUND                     | \$361,370   | \$20,973    | \$29,341  | \$311,056      |
| TOTAL GARDEN VILLA REC ROOMS FUND     \$38,790     \$23,936     \$6,309     \$8,545       O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIRREPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     32,991     0     0     32,991     0     0     32,991     0     0     32,991     0     0     0     32,991     0     0     0     1,129     0     0     1,129     0     0     1,129     0     0     1,129     0     0     2,3736     0     0   | _ |  |             |             |           | <b>A A A A</b> |
| O     APPLIANCE REPAIRS     70,433     61,313     9,120     0       O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     2,991     0     0     32,991     0     0     32,991     0     0     32,991     0     0     1,129     0     0     1,129     0     0     1,129     0     0     1,129     0     0     1,129     0     0     2,3736     0     0     2,3736     0     0     2,3736     0     0     2,3736     0     0     2,3736     0     0     0     2,3736     0     0 <t< td=""><td>G</td><td></td><td></td><td></td><td>. ,</td><td></td></t<>   | G |  |             |             | . ,       |                |
| O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     0     0     0     0       O     ELECTRICAL SERVICE     43,243     38,303     3,846     1,094       O     FIRE PROTECTION     32,991     0     0     32,991       O     GUTTER CLEANING     28,922     29,807     0     (885)       O     JANITORIAL SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     <  |   | IOTAL GARDEN VILLA REC ROOMS FUND      | \$38,790    | \$23,936    | \$6,309   | \$8,545        |
| O     CARPENTRY SERVICE     246,198     201,179     40,495     4,525       O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0     0     0     0     0       O     ELECTRICAL SERVICE     43,243     38,303     3,846     1,094       O     FIRE PROTECTION     32,991     0     0     32,991       O     GUTTER CLEANING     28,922     29,807     0     (885)       O     JANITORIAL SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     <  | 0 |  | 70.433      | 61 313      | 9 120     | 0              |
| O     CONCRETE REPAIR/REPLACEMENT     197,059     176,405     20,655     0       O     CURB CUT/SIDEWALK RAMPS     0   |   |  |             |             |           | -              |
| O     CURB CUT/SIDEWALK RAMPS     0  |   |  |             |             |           |                |
| O     ELECTRICAL SERVICE     43,243     38,303     3,846     1,094       O     FIRE PROTECTION     32,991     0     0     32,991       O     GUTTER CLEANING     28,922     29,807     0     (885)       O     JANITORIAL SERVICE     442,761     431,775     10,986     0       O     MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     WELDING     47,150     46,603     547     0       O     WELDING     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPP   |   |  |             |             |           |                |
| O     FIRE PROTECTION     32,991     0     0     32,991       O     GUTTER CLEANING     28,922     29,807     0     (885)       O     JANITORIAL SERVICE     442,761     431,775     10,986     0       O     MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TOTAL OPERATING FUND     46,658     4,658     0     0       VELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841 <td></td> <td></td> <td>-</td> <td></td> <td></td> <td>-</td>  |   |  | -           |             |           | -              |
| O     GUTTER CLEANING     28,922     29,807     0     (885)       O     JANITORIAL SERVICE     442,761     431,775     10,986     0       O     MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     WELDING     TRAFFIC CONTROL     4,658     4,658     0     0       O     WELDING     SUPENATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - RAIN LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$259,729       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     \$259,729   |   |  |             |             |           |                |
| O     JANITORIAL SERVICE     442,761     431,775     10,986     0       O     MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TRAFFIC CONTROL     4,658     4,658     0     0       O     TRAFFIC CONTROL     4,658     4,658     0     0       O     WELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$11,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$\$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$\$5,986       D     MOISTURE INTRUSION - PLUMBING LEAKS     259,729     0     0     \$\$259,729       D     MOISTURE INTRUSION - NISCELLANEOUS<  |   |  |             |             |           |                |
| O     MISC REPAIRS BY OUTSIDE SERVICE     1,129     0     0     1,129       O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TRAFFIC CONTROL     4,658     4,658     0     0       O     WELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL.  |   |  |             |             | 10,986    |                |
| O     PEST CONTROL     23,736     0     0     23,736       O     PLUMBING SERVICE     437,539     328,322     14,131     95,086       O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TRAFFIC CONTROL     4,658     4,658     0     0       O     WELDING     41,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     57,64,683       D     SUPPL. APPROPRIATIONS     0     0     0     0     0     0 <t< td=""><td>0</td><td></td><td></td><td></td><td></td><td>1,129</td></t<>   | 0 |  |             |             |           | 1,129          |
| O     SOLAR MAINTENANCE     6,216     0     0     6,216       O     TRAFFIC CONTROL     4,658     4,658     4,658     0     0       O     WELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$27,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     \$17,070     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     \$764,683       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943   | 0 | PEST CONTROL                           | 23,736      | 0           | 0         |                |
| O     TRAFFIC CONTROL     4,658     4,658     4,658     0     0       O     WELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     70     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943  | 0 | PLUMBING SERVICE                       | 437,539     | 328,322     | 14,131    | 95,086         |
| O     WELDING     47,150     46,603     547     0       TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     57,64,683       D     SUPPL. APPROPRIATIONS     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943  | 0 | SOLAR MAINTENANCE                      | 6,216       | 0           | 0         | 6,216          |
| TOTAL OPERATING FUND     \$1,582,035     \$1,318,365     \$99,779     \$163,891       D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986       D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     \$259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     17,070     0     0     \$17,070       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0       TOTAL DISASTER FUND     \$768,085     \$3,321     \$81     \$764,683       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943  | 0 | TRAFFIC CONTROL                        |             | 4,658       | 0         | 0              |
| D     RISK FIRE MANAGEMENT     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$5,986     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$354,854     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0     \$259,729     \$0     \$0   | 0 |  |             | ,           |           | -              |
| D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943     0     128,943  |   | TOTAL OPERATING FUND                   | \$1,582,035 | \$1,318,365 | \$99,779  | \$163,891      |
| D     MOISTURE INTRUSION - RAIN LEAKS     \$354,854     \$0     \$0     \$354,854       D     MOISTURE INTRUSION - PLUMBING LEAKS     259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943     0     128,943  | ~ |  | ¢E 000      | ድሳ          | ¢0        | \$F 000        |
| D     MOISTURE INTRUSION - PLUMBING LEAKS     259,729     0     0     \$259,729       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$117,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943   |   |  |             |             |           |                |
| D     MOISTURE INTRUSION - PLUMBING STOPPAGES     72,841     0     0     \$72,841       D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL APPROPRIATIONS     0     0     0     0     0       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943   |   |  |             |             |           |                |
| D     MOISTURE INTRUSION - MISCELLANEOUS     17,070     0     0     \$17,070       D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0     0       TOTAL DISASTER FUND     \$768,085     \$3,321     \$81     \$764,683       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943   |   |  | · · · ·     |             |           | . ,            |
| D     DAMAGE RESTORATION SERVICES     57,604     3,321     81     54,202       D     SUPPL. APPROPRIATIONS     0     0     0     0     0       TOTAL DISASTER FUND     \$768,085     \$3,321     \$81     \$764,683       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943  |   |  |             |             |           |                |
| D     SUPPL APPROPRIATIONS     0     0     0     0       TOTAL DISASTER FUND     \$768,085     \$3,321     \$81     \$764,683       U     SUPPL APPROPRIATIONS     128,943     0     0     128,943   |   |  |             |             |           |                |
| TOTAL DISASTER FUND     \$768,085     \$3,321     \$81     \$764,683       U     SUPPL. APPROPRIATIONS     128,943     0     0     128,943   |   |  |             |             |           |                |
| U SUPPL. APPROPRIATIONS 128,943 0 0 128,943  | - |  |             |             |           | -              |
|  |   |  |             |             | •         |                |
| TOTAL UNAPPROPRIATED EXPENDITURES FUND\$128,943\$0\$128,943  | U |  |             |             |           |                |
|  |   | TOTAL UNAPPROPRIATED EXPENDITURES FUND | \$128,943   | \$0         | \$0       | \$128,943      |

### Third Mutual Water Usage in 100 cubic feet units



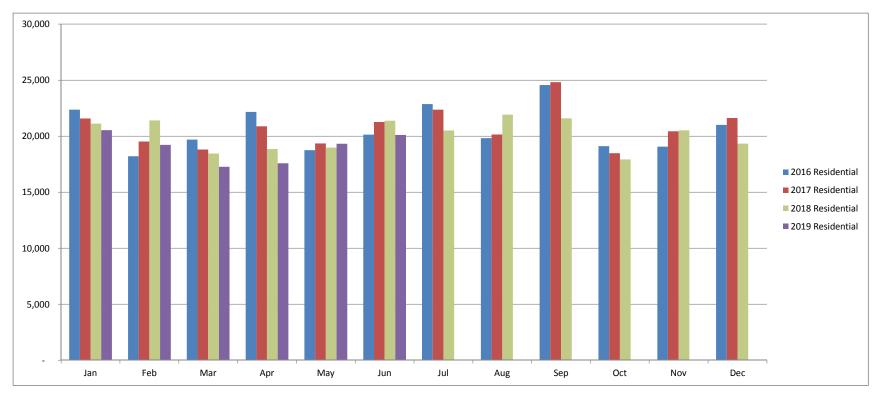
## Third Mutual Irrigation Water Usage in 100 cubic feet units

| Year            | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | YTD     | Total   |
|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|
| 2016 Irrigation | 6,329  | 5,349  | 17,506 | 15,776 | 30,280 | 38,926 | 55,543 | 52,976 | 43,024 | 41,402 | 24,192 | 21,779 | 114,166 | 353,082 |
| 2017 Irrigation | 3,646  | 766    | 494    | 31,291 | 46,437 | 53,911 | 57,625 | 59,166 | 71,293 | 38,819 | 38,114 | 22,567 | 136,545 | 424,129 |
| 2018 Irrigation | 31,368 | 17,039 | 21,814 | 13,332 | 43,653 | 39,833 | 54,254 | 68,843 | 69,176 | 43,741 | 30,171 | 17,434 | 167,039 | 450,658 |
| 2019 Irrigation | 3,892  | 2,081  | 1,000  | 7,803  | 38,696 | 28,811 | -      | -      | -      | -      | -      | -      | 82,283  | 82,283  |



## Third Mutual Residential Water Usage in 100 cubic feet units

| Year             | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | YTD     | Total   |
|------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|
| 2016 Residential | 22,363 | 18,216 | 19,692 | 22,159 | 18,759 | 20,143 | 22,872 | 19,829 | 24,567 | 19,104 | 19,069 | 21,007 | 121,332 | 247,780 |
| 2017 Residential | 21,580 | 19,520 | 18,805 | 20,883 | 19,359 | 21,270 | 22,367 | 20,149 | 24,828 | 18,477 | 20,443 | 21,624 | 121,417 | 249,305 |
| 2018 Residential | 21,127 | 21,407 | 18,449 | 18,851 | 18,978 | 21,381 | 20,502 | 21,924 | 21,600 | 17,920 | 20,522 | 19,343 | 120,193 | 242,004 |
| 2019 Residential | 20,540 | 19,217 | 17,269 | 17,575 | 19,319 | 20,103 | -      | -      | -      | -      | -      | -      | 114,023 | 114,023 |





## YEAR 20192020 COLLECTION AND LIEN ENFORCEMENT POLICY AND PROCEDURES FOR ASSESSMENT DELINQUENCIES

## **PURPOSE STATEMENT**

The following is a statement of the specific procedures, policies and practices ("Policy Statement") employed by Third Laguna Hills Mutual, a California nonprofit mutual benefit corporation (the "Mutual") in enforcing lien rights or other legal remedies for default in payment of its assessments against its owners ("Members"). This Policy Statement is provided pursuant to the requirements of California Civil Code section 5310(a)(7).

The collection of delinquent assessments is of vital concern to <u>all</u> Members of the Mutual. Such efforts ensure that all Members pay their fair share of the costs of services and facilities provided and maintained by the Mutual. Members' failure to pay assessments when due creates a cash-flow problem for the Mutual and causes those Members who make timely payment of their assessments to bear a disproportionate share of the community's financial obligations. Special assessments must be received in a timely fashion in order to finance the needs for which said special assessments are imposed.

Accordingly, in order to reduce the amount and duration of delinquencies and to encourage the prompt and full payment of all assessments, the Mutual has been vested with certain enforcement rights and remedies which are in addition to those which exist generally for creditors. These rights and remedies are described in this Policy Statement.

WE SINCERELY TRUST THAT ALL MEMBERS, IN THE SPIRIT OF COOPERATION AND RECOGNIZING THEIR LEGAL OBLIGATIONS, WILL MAKE TIMELY PAYMENTS AND AVOID THE IMPOSITION OF LATE CHARGES, POSSIBLE RESULTANT LEGAL ACTION, AND THE LEGAL OBLIGATION TO REIMBURSE THE MUTUAL FOR THE COSTS OF SUCH LEGAL ACTION. IT IS IN THE BEST INTEREST OF YOU AND EVERY OTHER MEMBER OF THE MUTUAL FOR EACH OF YOU TO MAKE YOUR MONTHLY PAYMENTS ON TIME.

REGARDLESS OF WHETHER THE MUTUAL RECORDS A LIEN ON YOUR PROPERTY DURING THE COLLECTION OF PAST-DUE ASSESSMENTS, ALL MEMBERS HAVE A PERSONAL AND ONGOING OBLIGATION TO PAY ASSESSMENTS AND CHARGES.

## **BASIC POLICIES AND PROCEDURES**

Delinquency reports are made monthly by the Mutual's managing agent to the Board of the Mutual, identifying the delinquent Member, and the amount and length of time the assessments have been in arrears. The policies and practices outlined in this Policy Statement shall remain in effect until such time as they may be changed, modified, or amended by a duly adopted resolution of the Mutual's Board of Directors, or unless the applicable statutory scheme changes, in which event, this Policy Statement shall be construed so as to be consistent with any newly adopted statutes or court decisions.

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In accordance with the Mutual's governing documents (including, without limitation, the Articles of Incorporation, the Bylaws, the recorded CC&Rs, rules and regulations and the California Civil Code), to ensure the prompt payment of monthly assessments, the Mutual employs the following collection and lien enforcement procedures. Also following, pursuant to Paragraphs 4, 6, and 7 are Third collection policies and procedures for the collection of fines, fees, and chargeable services charged against Members pursuant to the Governing Documents and current law:

### **<u>1. Assessment Due Date</u>**

Regular assessments ("Carrying Charges" as defined in Article 1, Section 8 of the CC&Rs) are due and payable to the Mutual, in advance, in equal monthly installments, on the first day of each month. It is each Member's responsibility to pay assessments in full each month regardless of whether a billing statement is received. Special assessments shall be due and payable on the due date specified by the Board of Directors in the notice imposing the special assessment or in the ballot presenting the special assessment to the Members for approval. In no event shall a special assessment be due and payable earlier than thirty (30) days after the special assessment is duly imposed.

## 2. Reminder Notice

If the current monthly assessment is not received by the Mutual on or before the close of business on the sixteenth (16th) day of the month (or if a special assessment is not received by the Mutual on or before the close of business on the fifteenth (15th) day after it is due), a Reminder Notice is sent to the Member.

PLEASE NOTE THAT TO BE CONSIDERED TIMELY, THE PAYMENT MUST BE RECEIVED BY THE MUTUAL WITHIN THIS FIFTEEN (15) DAY GRACE PERIOD. SIMPLY PLACING THE PAYMENT IN THE MAIL BEFORE THE GRACE PERIOD EXPIRES IS NOT SUFFICIENT.

### **<u>3. Administrative Collection Fee</u>**

It is the policy of the Mutual not to routinely waive any duly imposed late charges, interest, or actually incurred "Costs of Collection." "Costs of Collection" as used in this Policy Statement include, without limitation, an administrative collection fee, currently in the amount of Five Hundred Dollars (\$500) (the "Administrative Collection Fee"), which is charged by the Mutual's managing agent to cover staff's costs to prepare the files for delivery to the Mutual's legal counsel in order to carry out legal actions authorized hereunder, as well as direct costs incurred in recording and/or mailing documents attendant to this legal process.

This Administrative Collection Fee may be increased by majority vote of the Mutual's Board, and may be collected by the Mutual's legal counsel on its behalf, and remitted to the Mutual's managing agent, or may be directly collected by the Mutual's managing agent.

### 4. Late Charge

IT IS THE MEMBER'S RESPONSIBILITY TO ALLOW AMPLE TIME TO DROP OFF OR MAIL ALL PAYMENTS SO THAT THEY ARE RECEIVED BEFORE THE DELINQUENCY DATE. All notices or invoices for assessments will be sent to Members by first-class mail addressed to the Member at his or her address as shown on the books and records of the Mutual. However, it is the 20192020 COLLECTION AND LIEN ENFORCEMENT POLICY Page 3

Member's responsibility to be aware of the assessment payment due dates and to advise the Mutual of any changes in the Member's mailing address, pursuant to Civil Code section 4041.

A late payment charge for a delinquent assessment will be assessed in the amount of Sixty Dollars (\$60.00) and will be imposed on any assessment payment that is more than fifteen (15) days in arrears. Further, both state law and the Mutual's governing documents provide for interest on the delinquent assessment and the late charge, and accordingly interest may be imposed thirty (30) days after the assessment is due, at an annual percentage rate of ten-twelve percent (10%12%) as allowed by Civil Code section 5650. Such interest may be imposed and collected per the foregoing sentence regardless of whether the Member's delinquent account is referred to the Mutual's legal counsel for further handling. Non-assessment fines, fees, and chargeable services are also subject to a late fee and interest, in an amount determined by Board resolution.

## 5. Demand Letter (aka Pre-Lien Letter)

If full payment of the delinquent amount is not received by the close of business on the day which is fifteen (15) days after the date of the Reminder Notice, a Demand Letter (also known as a Pre-Lien Letter under California Civil Code sections 5650-5660) will be sent to the Member by Certified Mail. The Mutual, through its managing agent, will also attempt to contact the Member by telephone to remind the Member of the delinquency and determine when payment will be made. However, no assurances can be given that the Mutual will in fact reach the Member by telephone, and the Member is responsible to pay off the delinquency whether or not a telephone reminder is actually received by the Member.

## 6. Alternate Means to Collect Delinquent Sums

If full payment of the delinquent amount (such as a duly levied and imposed assessment, fine, fee, or chargeable service including associated late fees and interest) is not received by the close of business on the thirtieth (30th) day after the date of the Demand Letter, the Mutual may, at its option, and based on the circumstances of the delinquency, including but not limited to, the total delinquent amount owing and the Member's payment history, undertake to collect the delinquency by: (1) suspending a Member's right (and that of the Resident or Tenant of that Member's Condominium Unit) to use Mutual or GRF facilities; (2) termination of the delinquent Member's Membership in the Mutual as a result of any foreclosure, (3) legal actions, discussed further below, or (4) other means permitted by law.

The Mutual may, after following appropriate procedures prescribed by law and the Mutual's governing documents, suspend a delinquent Member's right to vote on matters as to which the Member would otherwise be entitled to vote (based on applicable law and/or the Mutual's governing documents), or to use facilities or receive services provided by the Mutual, or both, until the delinquency is paid in full, including interest, a late charge, and/or the Administrative Collection Fee, as may have been imposed or incurred in a particular instance. Failure to pay the assessments or failure to pay interest, a late fee, and/or the Administrative Collection Fee may also result in suspension of Membership in and the ability to use the facilities or services provided by the Golden Rain Foundation of Laguna Woods or by this Mutual.

The Mutual may also take various legal actions to enforce the collection of delinquencies. THESE ACTIONS MAY BE TAKEN SEPARATELY OR CONCURRENTLY.

## 7. Small Claims Court

A civil action in small claims court may be filed, with a management company representative or bookkeeper appearing and participating on behalf of the Mutual.

PLEASE NOTE THAT A SMALL CLAIMS COURT ACTION MAY BE PURSUED BASED ON A BOARD RESOLUTION EITHER BEFORE OR AFTER RECORDING A NOTICE OF DELINQUENT ASSESSMENT, AND/OR AFTER A WRITE-OFF.

The amount that may be recovered in small claims court may not exceed the jurisdictional limits of the small claims court, and shall be the sum of the following: (a) the amount owed as of the date of filing of the complaint in the small claims court proceeding; and (b) in the discretion of the court, an additional amount equal to the amount owed for the period from the date the complaint is filed until satisfaction of the judgment, which total amount may include accruing unpaid assessments, fines, fees, or chargeable services, and any reasonable late charges, fees and Costs of Collection (which costs shall, as stated above, include, without limitation, the Administrative Collection Fee), attorney's fees and interest, all up to the jurisdictional limits of the small claims court.

Successive small claims court actions may be pursued, consistently with applicable laws, until the entire amount of the delinquency is recovered.

## <u>8. Lien</u>

The Mutual may secure the delinquency by recording a lien on the owner's separate interest with the county recorder of the county in which the separate interest is located. The debt shall be a lien on the owner's separate interest in the development from and after the time the Mutual records a notice of delinquent assessment, which shall state: the amount of the assessment and other sums imposed in accordance with subdivision (b) of Section 5650; a legal description of the owner's separate interest in the common interest development against which the assessment and other sums are levied; and the name of the record owner of the separate interest in the common interest development against which the is imposed.

The itemized statement of the charges owed by the owner described in subdivision (b) of Section 5660 shall be recorded together with the notice of delinquent assessment. In order for the lien to be enforced by nonjudicial foreclosure as provided in Sections 5700 to 5710, inclusive, the notice of delinquent assessment shall state the name and address of the trustee authorized by the association to enforce the lien by sale. The notice of delinquent assessment shall be signed by the person designated in the declaration or by the association for that purpose, or if no one is designated, by the president of the association. A copy of the recorded notice of delinquent assessment shall be mailed by certified mail to every person whose name is shown as an owner of the separate interest in the association's records, and the notice shall be mailed no later than ten (10) calendar days after recordation.

### 9. Foreclosure/ADR

After the expiration of thirty (30) days following the recording of a lien created pursuant to Section 5675, the lien may be enforced in any manner permitted by law. Once the amount of delinquent assessments (not including any late charges, fees, attorney's fees, interest, or Costs of Collection), exceeds One Thousand Eight Hundred Dollars (\$1,800), or any unpaid assessments are more than

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twelve (12) months delinquent, then, subject to specified conditions, the Mutual may initiate foreclosure proceedings to collect the amounts owed.

These conditions include that, prior to initiating a foreclosure, the Mutual shall offer the Member, and if so requested by the Member, the Mutual must participate in dispute resolution pursuant to the Mutual's "meet and confer" program, or alternative dispute resolution ("ADR"). THE DECISION TO PURSUE DISPUTE RESOLUTION OR A PARTICULAR TYPE OF ADR SHALL BE THE CHOICE OF THE MEMBER, EXCEPT THAT BINDING ARBITRATION SHALL NOT BE AVAILABLE IF THE MUTUAL INTENDS TO INITIATE A JUDICIAL FORECLOSURE.

## **<u>10. Board Decision to Initiate Foreclosure</u>**

Another condition is that the decision to initiate foreclosure of a lien for delinquent assessments that has been validly recorded shall be made <u>only</u> by the Board, and may not be delegated to an agent of the Mutual. The Board shall approve the decision by a majority vote of the Board in an executive session. The vote must be recorded in the minutes of the next meeting of the Board open to all Members; however, the confidentiality of the delinquent Member shall be maintained by identifying the matter in the minutes only by the Parcel Number, and not by the name of the delinquent Member or Members. A Board vote to approve foreclosure of a lien shall take place at least thirty (30) days prior to any public sale or judicial foreclosure.

The Board must provide notice by personal service to an owner of a separate interest or their legal representative, if the Board votes to foreclose. For a non-occupying owner, the Board must provide written notice by first-class mail, postage prepaid, at the most current address shown on the books of the Mutual. In the absence of written notification by a non-occupying owner to the Mutual, the address of the owner's separate interest may be treated as the owner's mailing address.

## 11. Non-Judicial Foreclosure/Right of Redemption

A non-judicial foreclosure by the Mutual to collect upon a debt for delinquent assessments is subject to a statutory right of redemption. The redemption period within which the separate interest may be redeemed from a foreclosure sale ends ninety (90) days after the sale, per California Civil Code section 5715.

If a foreclosure action is prosecuted to judgment and the judgment is in favor of the Mutual, assets of the Member may be seized or a lien may be placed on such assets to satisfy the judgment. Pursuant to the provisions of the Davis-Stirling Common Interest Development Act, applicable regulations, and the Covenants, Conditions and Restrictions (CC&Rs), the delinquent amount, as well as late payment penalties for the delinquent assessments and/or interest charges and/or charges for Costs of Collection that are incurred by the Mutual or its managing agent acting on behalf of the Mutual in its efforts to collect delinquent assessments (including, but not limited to, attorney's fees, title company and foreclosure service company charges, charges imposed to defray the cost of preparing and mailing demand letters (such as the Administrative Collection Fee), recording costs and costs associated with small claims court actions) may be enforced as a lien against the Member's Manor.

Moreover, pursuant to the Davis-Stirling Common Interest Development Act, monetary penalties that have been imposed by the Mutual as a means of reimbursing the Mutual for costs incurred by the Mutual in the repair of damage to common areas and/or community facilities for which a Member or a

Member's guests or tenants were responsible may also be enforced as a lien against the Member's Manor.

## <u>12. Prerequisites to Recording a Lien: Offer of ADR and Thirty (30) Day Pre-Lien Notice to the</u> <u>Delinquent Member</u>

Before a Notice of Delinquent Assessment can be recorded in the chain of title to the manor of a delinquent Member, the Mutual must offer the Member, and if so requested by the Member, the Mutual must participate in dispute resolution pursuant to the Mutual's "meet and confer" program (per the requirements set forth in Article 2 commencing with section 5900 of Chapter 10) or ADR as set forth in Article 3 (commencing with Section 5925 of Chapter 10), both in the California Civil Code.

Any choice by a Member to pursue any kind of ADR must be made by the Member's delivery of written notice of such choice to the Mutual's managing agent within thirty (30) days of any event which triggers a Member's right to pursue ADR, whether it is before a Notice of Delinquent Assessment can be recorded (i.e., upon receipt of the certified Pre-Lien Notice), or prior to initiating a foreclosure action, or in any other situation for which the Davis-Stirling Common Interest Development Act or the Mutual's governing documents authorize or allow a Member to choose ADR.

THE DECISION TO PURSUE DISPUTE RESOLUTION OR A PARTICULAR TYPE OF ADR SHALL BE THE CHOICE OF THE OWNER. However, binding arbitration is not available if the Mutual intends to initiate a judicial foreclosure.

## 13. Pre-Lien Notice

If the Member elects not to proceed with dispute resolution or any type of ADR, then the Mutual must send the Member a certified notice providing information regarding the sums claimed as being delinquent ("Pre-Lien Notice"). No lien can be recorded until thirty (30) days after this Pre-Lien Notice has been given.

This certified Pre-Lien Notice from the Mutual must include the following information (per California Civil Code Section 5660):

(a) A general description of the collection and lien enforcement procedures of the association and the method of calculation of the amount, a statement that the owner of the separate interest has the right to inspect the association records pursuant to Section 5205, and the following statement in 14-point boldface type, if printed, or in capital letters, if typed;

## "IMPORTANT NOTICE: IF YOUR SEPARATE INTEREST IS PLACED IN FORECLOSURE BECAUSE YOU ARE BEHIND IN YOUR ASSESSMENTS, IT MAY BE SOLD WITHOUT COURT ACTION"

(b) An itemized statement of the charges owed by the owner, including items on the statement which indicate the amount of any delinquent assessments, the fees and reasonable costs of collection, reasonable attorney's fees, any late charges, and interest, if any ;

- (c) A statement that the owner shall not be liable to pay the charges, interest, and costs of collection, if it is determined the assessment was paid on time to the association;
- (d) The right to request a meeting with the board as provided in Section 5665;
- (e) The right to dispute the assessment debt by submitting a written request for dispute resolution to the association pursuant to the association's "meet and confer" program required in Article 2 (commencing with Section 5900) of Chapter 10;
- (f) The right to request alternative dispute resolution with a neutral third party pursuant to Article 3 (commencing with Section 5925) of Chapter 10 before the association may initiate foreclosure against the owner's separate interest, except that binding arbitration shall not be available if the association intends to initiate a judicial foreclosure;

## 14. Member's Right to Request a Meeting with the Board, or Dispute Resolution or ADR.

Upon receipt of the certified Pre-Lien Notice described above, the noticed Member has several possible courses of action that can be taken at this point in the collection process, such as:

- (a) The Member has the right to dispute the assessment debt by submitting a written request for dispute resolution to the Mutual pursuant to the Mutual's "meet and confer" program, which is required by Civil Code sections 5900-5920;
- (b) The Member may exercise his or her right to participate in alternative dispute resolution with a neutral third party under Civil Code sections 5925-5965 before the Mutual may initiate foreclosure against the owner's separate interest, except that binding arbitration shall not be available if the Mutual intends to initiate a judicial foreclosure;
- (c) The Member has a right to submit a written request to meet with the Board of Directors to discuss a payment plan for the delinquent assessment, as long as the request for a meeting is made within fifteen (15) days following the postmark on the Mutual's Pre-Lien Notice to the Member. That meeting must take place within forty-five (45) days (calculated from the postmark on the Member's request) and must be conducted in executive session. When a Member has made a timely request for a meeting to discuss a payment plan, the Mutual must provide the requesting Member with the Mutual's standards for payment plans, if any standards have been adopted. There is no statutory authorization for the Board to delegate this meeting obligation to a property manager, but the Board may designate a committee of one or more directors to meet with the Member if there is no regularly scheduled Board meeting that will occur within forty-five (45) days of the Member's request.

## **<u>15. Payment Plan Requests</u>**

Any Member who is unable to timely pay regular or special assessments is entitled to make a written request for a payment plan to the Mutual's Board. A Member may also request to meet with the Board in executive session to discuss a payment plan if the payment plan request is mailed within fifteen (15) days of the postmark date of the Demand Letter (i.e., the Pre-Lien Letter). The Mutual's Board will consider payment plan requests on a case-by-case basis, and is under no obligation to grant payment plan requests. Payment plans may incorporate any assessments that accrue during the payment plan

period. Payment plans may not impede the Mutual's ability to record a lien on the Member's separate interest to secure payment of delinquent assessments. Additional late fees shall not accrue during the payment plan period if the Member is in compliance with the terms of the payment plan. In the event of a default on any payment plan, the Mutual may resume its efforts to collect the delinquent assessments from the time prior to entering into the payment plan. The Mutual reserves the right to impose reasonable conditions on any approvals for a payment plan and request that the delinquent Member provide disclosure of certain identifying information and other assets that may be used as additional security for the debt owed.

Also, Civil Code section 5965 requires the Mutual to include the following statement in this Policy Statement:

"Failure of a member of the association to comply with the alternative dispute resolution requirements of Section 5930 of the Civil Code may result in the loss of the member's right to sue the association or another member of the association regarding enforcement of the governing documents or the applicable law."

If any "meet and confer" session or ADR is engaged in by and between the Member and the Mutual (or any neutral third parties, as the case may be), and these efforts do not result in a payment plan, then, assuming the new statutory minimum as to the delinquent amount or duration of the delinquency had been met, a proceeding may be commenced to foreclose the lien against the Member's Manor and sell the Member's Manor at a private sale or by a judicial sale. If this occurs, the Member may lose his or her Manor.

## **<u>16. Application of Payments</u>**

Additionally, in accordance with state law, payments received on delinquent assessments shall be applied to the Member's account in the following order of priority: first, to the principal owed; then to accrued interest and late charges; then to attorney's fees; then to title company and foreclosure service company charges and other Costs of Collection. Payments on account of principal shall be applied in reverse order so that the oldest arrearages are retired first. Interest shall continue to accrue on unpaid balances of principal, and other costs and charges imposed in accordance with Civil Code section 5655.

The Mutual is prohibited from recording a lien or initiating a foreclosure action without participating in dispute resolution or ADR procedures if so requested by the Member. If it is determined that an association has recorded a lien for a delinquent assessment in error, the association shall promptly reverse all late charges, fees, interest, attorney's fees, costs of collection, costs imposed for the notice prescribed in Section 5660, and costs of recordation and release of the lien authorized under subdivision (b) of Section 5720, and pay all costs related to any related dispute resolution or alternative dispute resolution.

## **17. Secondary Address**

Members have a right and obligation to identify in writing to the Mutual a secondary address for purposes of collection notices delivered pursuant to the Mutual's Annual Policy Statement, and upon receipt of a proper written request from a Member identifying a secondary address that complies with Civil Code section 4041 and the Governing Documents, the Mutual must send additional notices to this

secondary address. Pursuant to section 4041, Members must keep the Mutual updated with respect to any mailing or secondary address to which notices from the Mutual are to be delivered. If Members fail to provide such information to the Mutual, the onsite manor shall be deemed to be the address to which notices are to be delivered.

## 18. No Right of Offset

There is no right of offset. This means that a Member may not withhold assessments owed to the Mutual on the alleged grounds that the Member would be entitled to recover money or damages from the Mutual based on some other obligation or some claim of another obligation.

## **19. Returned Checks**

The Mutual may charge the Member a twenty-five dollar (\$25.00) fee for the first check tendered to the Mutual that is returned unpaid by the Member's bank, and thereafter, the Mutual may charge a thirty-five dollar (\$35.00) fee for any subsequent check that is returned based on insufficient funds. If a Member's check cannot be negotiated for any reason, then the Mutual may also seek to recover damages of the greater of (a) one hundred dollars (\$100.00); or (b) three (3) times the amount of the check up to fifteen hundred dollars (\$1,500.00) in accordance with California Civil Code section 1719.

## 20. Charges and Fees Subject to Change

All charges and fees set forth in this Policy Statement are subject to change upon thirty (30) days prior written notice.

## **21. Overnight Payments**

The mailing address for overnight payment of assessments is: Third Laguna Hills Mutual, Attn: Assessment Payments, 24351 El Toro Road, Laguna Woods, CA 92637.

## 22. Rights Reserved by Mutual

Although the matters set forth above summarize the policies and practices ordinarily employed to collect delinquent monthly assessments, the Mutual reserves the right to employ other or additional policies and practices as may be necessary or appropriate when the uniqueness of the circumstances or habitualness of the delinquency so requires.

## 23. Attachments

The Notice of Assessments and Foreclosure required by Civil Code Section 5730 is contained in Attachment "A" to this Policy.

The disclosures required by the State Rosenthal Fair Debt Collection Practices Act and the Federal Fair Debt Collection Practices Act are contained in Attachment "B" to this Policy.

## **BOARD OF DIRECTORS**

## THIRD LAGUNA HILLS MUTUAL

## ATTACHMENT "A" NOTICE OF ASSESSMENTS AND FORECLOSURE

## The following notice is provided pursuant to Civil Code Section 5730

## NOTICE ASSESSMENTS AND FORECLOSURE

This notice outlines some of the rights and responsibilities of owners of property in common interest developments and the associations that manage them. Please refer to the sections of the Civil Code indicated for further information. A portion of the information in this notice applies only to liens recorded on or after January 1, 2003. You may wish to consult a lawyer if you dispute an assessment.

## ASSESSMENTS AND FORECLOSURE

Assessments become delinquent 15 days after they are due, unless the governing documents provide for a longer time. The failure to pay association assessments may result in the loss of an owner's property through foreclosure. Foreclosure may occur either as a result of a court action, known as judicial foreclosure, or without court action, often referred to as nonjudicial foreclosure. For liens recorded on and after January 1, 2006, an association may not use judicial or nonjudicial foreclosure to enforce that lien if the amount of the delinquent assessments or dues, exclusive of any accelerated assessments, late charges, fees, attorney's fees, interest, and costs of collection, is less than one thousand eight hundred dollars (\$1,800). For delinquent assessments or dues in excess of one thousand eight hundred dollars (\$1,800) or more than 12 months delinquent, an association may use judicial or nonjudicial foreclosure subject to the conditions set forth in Article 3 (commencing with Section 5700) of Chapter 8 of Part 5 of Division 4 of the Civil Code. When using judicial or nonjudicial foreclosure, the association records a lien on the owner's property. The owner's property may be sold to satisfy the lien if the amounts secured by the lien are not paid. (Sections 5700 through 5720 of the Civil Code, inclusive)

In a judicial or nonjudicial foreclosure, the association may recover assessments, reasonable costs of collection, reasonable attorney's fees, late charges, and interest. The association may not use nonjudicial foreclosure to collect fines or penalties, except for costs to repair common area damaged by a member or a member's guests, if the governing documents provide for this. (Section 5725 of the Civil Code)

The association must comply with the requirements of Article 2 (commencing with Section 5650) of Chapter 8 of Part 5 of Division 4 of the Civil Code when collecting delinquent assessments. If the association fails to follow these requirements, it may not record a lien on the owner's property until it

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has satisfied those requirements. Any additional costs that result from satisfying the requirements are the responsibility of the association. (Section 5675 of the Civil Code)

At least 30 days prior to recording a lien on an owner's separate interest, the association must provide the owner of record with certain documents by certified mail, including a description of its collection and lien enforcement procedures and the method of calculating the amount. It must also provide an itemized statement of the charges owed by the owner. An owner has a right to review the association's records to verify the debt. (Section 5660 of the Civil Code)

If a lien is recorded against an owner's property in error, the person who recorded the lien is required to record a lien release within 21 days, and to provide an owner certain documents in this regard. (Section 5685 of the Civil Code)

The collection practices of the association may be governed by state and federal laws regarding fair debt collection. Penalties can be imposed for debt collection practices that violate these laws.

## PAYMENTS

When an owner makes a payment, the owner may request a receipt, and the association is required to provide it. On the receipt, the association must indicate the date of payment and the person who received it. The association must inform owners of a mailing address for overnight payments. (Section 5655 of the Civil Code)

An owner may, but is not obligated to, pay under protest any disputed charge or sum levied by the association, including, but not limited to, an assessment, fine, penalty, late fee, collection cost, or monetary penalty imposed as a disciplinary measure, and by so doing, specifically reserve the right to contest the disputed charge or sum in court or otherwise.

An owner may dispute an assessment debt by submitting a written request for dispute resolution to the association as set forth in Article 2 (commencing with Section 5900) of Chapter 10 of Part 5 of Division 4 of the Civil Code. In addition, an association may not initiate a foreclosure without participating in alternative dispute resolution with a neutral third party as set forth in Article 3 (commencing with Section 5925) of Chapter 10 of Part 5 of Division 4 of the Civil Code, if so requested by the owner. Binding arbitration shall not be available if the association intends to initiate a judicial foreclosure.

An owner is not liable for charges, interest, and costs of collection, if it is established that the assessment was paid properly on time. (Section 5685 of the Civil Code)

## **MEETINGS AND PAYMENT PLANS**

An owner of a separate interest that is not a time-share interest may request the association to consider a payment plan to satisfy a delinquent assessment. The association must inform owners of the standards for payment plans, if any exists. (Section 5665 of the Civil Code)

The board must meet with an owner who makes a proper written request for a meeting to discuss a payment plan when the owner has received notice of a delinquent assessment. These payment plans must conform with the payment plan standards of the association, if they exist. (Section 5665 of the Civil Code)

## ATTACHMENT "B"

### The following Disclosure is made pursuant to Civil Code Section 1812.700-1812.703

"The State Rosenthal Fair Debt Collection Practices Act and the Federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov."

#### Third Laguna Woods Mutual Statement of Revenues & Expenses - Preliminary 5/31/2019 (\$ IN THOUSANDS)

|    |  | CU<br>ACTUAL | RRENT MC | NTH<br>VARIANCE | Y<br>ACTUAL | EAR TO D/<br>BUDGET | ATE<br>VARIANCE | PRIOR YEAR<br>ACTUAL | -        | Y/E<br>PROJECTION | EXPLANATION                  |
|----|--|--------------|----------|-----------------|-------------|---------------------|-----------------|----------------------|----------|-------------------|------------------------------|
|    | Revenues:                                  |              |          |                 |             |                     |                 |                      |          |                   |                              |
|    | Assessments:                               |              |          |                 |             |                     |                 |                      |          |                   |                              |
| 1  | Operating                                  | \$1,564      | \$1,564  |                 | \$7,820     | \$7,819             |                 | \$7,866              | \$18,767 | \$18,767          | Assumes budget               |
| 2  | Additions to restricted funds              | 1,122        | 1,122    |                 | 5,608       | 5,608               |                 | 5,481                | 13,460   | 13,460            | Assumes budget               |
| 3  | Total assessments                          | 2,686        | 2,686    | 0               | 13,428      | 13,427              | 0               | 13,347               | 32,227   | 32,227            |                              |
|    | Non-assessment revenues:                   |              |          |                 |             |                     |                 |                      |          |                   |                              |
| 4  | Fees and charges for services to residents | 69           | 40       | 29              | 332         | 199                 | 132             | 247                  | 478      | 797               | Expanded Chargeable Services |
| 5  | Laundry                                    | 22           | 18       | 4               | 77          | 92                  | (14)            | 57                   | 220      | 220               | Assumes budget               |
| 6  | Interest income                            | 58           | 31       | 27              | 259         | 154                 | 105             | 184                  | 369      | 622               | Higher balances              |
| 7  | Miscellaneous                              | 69           | 50       | 19              | 367         | 250                 | 116             | 273                  | 601      | 717               | Resident Violation           |
| 8  | Total non-assessment revenue               | 218          | 139      | 78              | 1,035       | 695                 | 339             | 761                  | 1,668    | 2,355             |                              |
| 9  | Total revenue                              | 2,904        | 2,825    | 78              | 14,463      | 14,122              | 339             | 14,108               | 33,895   | 34,582            |                              |
|    | Expenses:                                  |              |          |                 |             |                     |                 |                      |          |                   |                              |
| 10 | Employee compensation and related          | 1,116        | 1,105    | (11)            | 5,342       | 5,450               | 108             | 5,493                | 13,088   | 13,088            | Assumes budget               |
| 11 | Materials and supplies                     | 122          | 129      | `7 <sup>′</sup> | 585         | 647                 | 62              | 548                  | 1,554    | 1,503             | Programs Report              |
| 12 | Utilities and telephone                    | 532          | 455      | (76)            | 1,929       | 1,982               | 53              | 2,222                | 5,299    | 5,246             | YTD + Remaining Budget       |
| 13 | Legal fees                                 | 26           | 18       | (7)             | 133         | 92                  | (42)            | 64                   | 220      | 319               | Based on trend               |
| 14 | Professional fees                          | 31           | 11       | (21)            | 74          | 100                 | 27              | 50                   | 185      | 185               | Assumes budget               |
| 15 | Equipment rental                           | 1            | 3        | 2               | 13          | 17                  | 4               | 5                    | 40       | 40                | Assumes budget               |
| 16 | Outside services                           | 1,069        | 914      | (155)           | 2,639       | 4,572               | 1,932           | 2,080                | 10,972   | 10,567            | Programs Report              |
| 17 | Repairs and maintenance                    | 31           | 28       | (2)             | 141         | 140                 |                 | 129                  | 345      | 345               | Assumes budget               |
| 18 | Other Operating Expense                    | 11           | 15       | 4               | 61          | 77                  | 16              | 63                   | 181      | 181               | Assumes budget               |
| 19 | Insurance                                  | 111          | 109      | (2)             | 541         | 547                 | 6               | 547                  | 1,313    | 1,313             | Assumes budget               |
| 20 | Investment expense                         | 11           |          | (11)            | 23          | 12                  | (11)            | 21                   | 12       | 55                | Based on trend               |
| 21 | Uncollectible Accounts                     | (11)         | 12       | 23              | 165         | 58                  | (108)           | 49                   | 138      | 254               | Doubtful Resident Violation  |
| 22 | (Gain)/loss on sale or trade               |              |          |                 | 7           | 7                   |                 |                      | 7        | 7                 | Assumes budget               |
| 23 | Depreciation and amortization              | 12           | 12       |                 | 60          | 60                  |                 | 61                   | 143      | 143               | Assumes budget               |
| 24 | Net allocation to mutuals                  | 116          | 100      | (16)            | 500         | 498                 | (2)             | 508                  | 1,205    | 1,205             | Assumes budget               |
| 25 | Total expenses                             | 3,178        | 2,911    | (266)           | 12,213      | 14,259              | 2,046           | 11,840               | 34,702   | 34,451            |                              |
| 26 | Excess of revenues over expenses           | (\$274)      | (\$86)   | (\$188)         | \$2,250     | (\$137)             | \$2,385         | \$2,268              | (\$807)  | \$131             |                              |

|                                   | GARDEI   | N VILLA RECI | REATION ROC | OM FUND  |          |     |         |     |          |
|-----------------------------------|----------|--------------|-------------|----------|----------|-----|---------|-----|----------|
| GARDEN VILLA RECREATION ROOMS     | \$13,022 | \$8,151      | \$32,937    | \$40,630 | \$97,580 | 34% | \$7,693 | 19% | \$97,143 |
| TOTAL GARDEN VILLA REC ROOMS FUND | \$13,022 | \$8,151      | \$32,937    | \$40,630 | \$97,580 | 34% | \$7,693 | 19% | \$97,143 |

| LAUNDRY APPLIANCES                    | \$2,016   | \$821     | \$16,419  | \$4,096   | \$9,844   | 167% | (\$12,322) | (301%) | \$17,936  |
|---------------------------------------|-----------|-----------|-----------|-----------|-----------|------|------------|--------|-----------|
| LAUNDRY COUNTERTOP/FLOOR/TILE REPAIRS | 5,399     | 4,573     | 15,498    | 22,784    | 54,697    | 28%  | 7,287      | 32%    | 54,697    |
| SUPPLEMENTAL APPROPRIATIONS           | 295,020   | 295,020   | 304,756   | 304,756   | 304,756   | 100% | 0          | 0%     | 304,756   |
| TOTAL LAUNDRY REPLACEMENT FUND        | \$302,434 | \$300,415 | \$336,672 | \$331,636 | \$369,297 | 91%  | (\$5,036)  | (2%)   | \$377,389 |

#### LAUNDRY REPLACEMENT FUND

| ELEVATOR REPLACEMENT            | \$34,585 | \$28,891 | \$34,585 | \$144,455 | \$346,698 | 10% | \$109,870 | 76% | \$346,698 |
|---------------------------------|----------|----------|----------|-----------|-----------|-----|-----------|-----|-----------|
| TOTAL ELEVATOR REPLACEMENT FUND | \$34,585 | \$28,891 | \$34,585 | \$144,455 | \$346,698 | 10% | \$109,870 | 76% | \$346,698 |

#### ELEVATOR REPLACEMENT FUND

|                                       | CURRENT   | MONTH       | YEAR-T      | YEAR-TO-DATE |              | TOTAL <sup>%</sup> |             | VARIANCE |              |
|---------------------------------------|-----------|-------------|-------------|--------------|--------------|--------------------|-------------|----------|--------------|
| DESCRIPTION                           | ACTUAL    | BUDGET      | ACTUAL      | BUDGET       | BUDGET       | EXPENDED           | \$          | %        | PROJECTIONS  |
|                                       |           | REPLACE     | EMENT FUND  |              |              |                    |             |          |              |
| ALARM SYSTEMS                         | \$0       | \$0         | \$0         | \$0          | \$0          | 0%                 | \$0         | 0%       | \$0          |
| BUILDING NUMBERS                      | 0         | 2,830       | 9,900       | 14,150       | 33,970       | 29%                | 4,250       | 30%      | 33,970       |
| BUILDING STRUCTURES                   | 145,899   | 228,089     | 580,140     | 1,138,659    | 2,732,992    | 21%                | 558,519     | 49%      | 2,839,417    |
| ELECTRICAL SYSTEMS                    | 10,500    | 4,883       | 21,000      | 24,415       | 58,610       | 36%                | 3,415       | 14%      | 58,610       |
| ENERGY PROJECTS                       | 2,926     | 4,166       | 5,630       | 20,830       | 50,000       | 11%                | 15,200      | 73%      | 20,830       |
| EXTERIOR LIGHTING                     | 8,750     | 66,666      | 15,426      | 333,330      | 800,000      | 2%                 | 317,905     | 95%      | 800,000      |
| FENCING                               | 1,721     | 11,505      | 54,108      | 56,987       | 136,817      | 40%                | 2,879       | 5%       | 136,817      |
| GARDEN VILLA LOBBY                    | 15,961    | 9,963       | 51,949      | 49,815       | 119,560      | 43%                | (2,134)     | (4%)     | 119,560      |
| GARDEN VILLA MAILROOM                 | 11,660    | 5,894       | 11,660      | 29,229       | 70,173       | 17%                | 17,569      | 60%      | 70,173       |
| GARDEN VILLA RECESSED AREA            | 0         | 20,870      | 0           | 104,350      | 250,440      | 0%                 | 104,350     | 100%     | 40,440       |
| GV REC ROOM WATER HEATER/HEAT PUMP    | 5,218     | 1,625       | 21,324      | 8,124        | 19,505       | 109%               | (13,200)    | (162%)   | 15,767       |
| GUTTER REPLACEMENTS                   | 664       | 3,083       | 17,593      | 15,415       | 37,000       | 48%                | (2,178)     | (14%)    | 37,000       |
| LANDSCAPE MODERNIZATION               | 3,249     | 91,720      | 10,136      | 458,253      | 1,099,890    | 1%                 | 448,116     | 98%      | 848,068      |
| MAILBOXES                             | 1,685     | 3,052       | 18,164      | 15,183       | 36,483       | 50%                | (2,981)     | (20%)    | 36,484       |
| PAINT PROGRAM - EXTERIOR              | 163,036   | 168,864     | 847,789     | 837,049      | 2,008,631    | 42%                | (10,741)    | (1%)     | 2,085,925    |
| PRIOR TO PAINT                        | 124,736   | 107,349     | 475,962     | 531,894      | 1,277,033    | 37%                | 55,933      | 11%      | 1,301,570    |
| PAVING                                | 1,694     | 70,474      | 7,058       | 351,735      | 844,499      | 1%                 | 344,677     | 98%      | 741,200      |
| ROOF REPLACEMENTS                     | 140,678   | 109,326     | 555,617     | 546,630      | 1,311,937    | 42%                | (8,987)     | (2%)     | 1,363,635    |
| SUPPLEMENTAL APPROPRIATIONS           | 0         | 0           | 169,537     | 169,537      | 169,537      | 100%               | 0           | 0%       | 245,600      |
| TREE MAINTENANCE                      | 8,616     | 17,953      | 45,018      | 89,165       | 213,630      | 21%                | 44,147      | 50%      | 213,630      |
| WALL REPLACEMENTS                     | 0         | 16,666      | 0           | 83,330       | 200,000      | 0%                 | 83,330      | 100%     | 194,000      |
| WASTE LINE REMEDIATION                | 33,390    | 62,500      | 72,970      | 312,500      | 750,000      | 10%                | 239,530     | 77%      | 751,775      |
| WATER LINES - COPPER PIPE REMEDIATION | 82,694    | 16,666      | 102,129     | 83,330       | 200,000      | 51%                | (18,799)    | (23%)    | 198,400      |
| TOTAL REPLACEMENT FUND                | \$763,078 | \$1,024,145 | \$3,093,109 | \$5,273,909  | \$12,420,708 | 25%                | \$2,180,800 | 41%      | \$11,907,270 |

#### THIRD LAGUNA HILLS MUTUAL FUND EXPENDITURES REPORT AS OF MAY 31, 2019

#### S:\MONTHLY\Maintenance Expenditures\2018\Third Expenditures Report-Period 5 - Year End Projections May

DESCRIPTION

| SUPPLEMENTAL APPROPRIATIONS          | \$0 | \$0 | \$96,397 | \$96,397 | \$96,397 | 100% | \$0 | 0% | \$210,652 |
|--------------------------------------|-----|-----|----------|----------|----------|------|-----|----|-----------|
| TOTAL UNAPPROPRIATED EXPENDITURES FU | \$0 | \$0 | \$96,397 | \$96,397 | \$96,397 | 100% | \$0 | 0% | \$210,652 |

#### UNAPPROPRIATED EXPENDITURES FUND

| MOISTURE INTRUSION - RAIN LEAKS         | \$61,204  | \$39,585  | \$164,048 | \$197,925 | \$475,025   | 35% | \$33,877  | 17%   | \$475,025   |
|---|-----------|-----------|-----------|-----------|-------------|-----|-----------|-------|-------------|
| MOISTURE INTRUSION - PLUMBING LEAKS     | 114,486   | 54,143    | 204,207   | 270,715   | 649,726     | 31% | 66,508    | 25%   | 649,726     |
| MOISTURE INTRUSION - PLUMBING STOPPAGES | 36,287    | 10,512    | 64,083    | 52,560    | 126,155     | 51% | (11,523)  | (22%) | 126,155     |
| MOISTURE INTRUSION - MISCELLANEOUS      | 9,225     | 7,757     | 12,317    | 38,785    | 93,095      | 13% | 26,468    | 68%   | 93,095      |
| DAMAGE RESTORATION SERVICES             | 460       | 30,920    | 13,164    | 154,338   | 370,445     | 4%  | 141,174   | 91%   | 370,445     |
| TOTAL DISASTER FUND                     | \$221,663 | \$142,917 | \$457,819 | \$714,323 | \$1,714,446 | 27% | \$256,504 | 36%   | \$1,714,446 |

#### DISASTER FUND

| OPERATING FUND                  |           |           |             |             |             |     |            |       |             |  |
|---------------------------------|-----------|-----------|-------------|-------------|-------------|-----|------------|-------|-------------|--|
| APPLIANCE REPAIRS               | \$10,694  | \$7.185   | \$63.236    | \$35,558    | \$85,379    | 74% | (\$27,678) | (78%) | \$163,466   |  |
| CARPENTRY SERVICE               | 40,674    | 32,432    | 207,960     | 160,659     | 385,731     | 54% | (47,301)   | (29%) | 463,303     |  |
| CONCRETE REPAIR/REPLACEMENT     | 72,797    | 35,588    | 177,854     | 176,285     | 423,853     | 42% | (1,569)    | (1%)  | 348,000     |  |
| CURB CUT/SIDEWALK RAMPS         | 0         | 833       | 0           | 4,167       | 10,000      | 0%  | 4,167      | 100%  | 10,000      |  |
| ELECTRICAL SERVICE              | 7,110     | 10,240    | 35,964      | 50,648      | 121,615     | 30% | 14,684     | 29%   | 127,709     |  |
| FIRE PROTECTION                 | 5,663     | 14,626    | 30,925      | 73,130      | 175,556     | 18% | 42,205     | 58%   | 175,556     |  |
| GUTTER CLEANING                 | 973       | 12,639    | 28,854      | 63,132      | 151,554     | 19% | 34,278     | 54%   | 175,000     |  |
| JANITORIAL SERVICE              | 82,546    | 79,616    | 373,797     | 394,478     | 947,862     | 39% | 20,682     | 5%    | 887,500     |  |
| MISC REPAIRS BY OUTSIDE SERVICE | (15,398)  | 4,838     | 400         | 24,188      | 58,050      | 1%  | 23,788     | 98%   | 58,050      |  |
| PEST CONTROL                    | 9,099     | 21,699    | 16,124      | 108,495     | 260,405     | 6%  | 92,371     | 85%   | 198,776     |  |
| PLUMBING SERVICE                | 70,134    | 56,697    | 358,251     | 280,914     | 674,483     | 53% | (77,337)   | (28%) | 802,000     |  |
| SOLAR MAINTENANCE               | 3,108     | 2,083     | 6,216       | 10,415      | 25,000      | 25% | 4,199      | 40%   | 25,000      |  |
| TRAFFIC CONTROL                 | 108       | 2,545     | 4,030       | 12,625      | 30,359      | 13% | 8,596      | 68%   | 12,400      |  |
| WELDING                         | 6,971     | 7,176     | 43,326      | 35,459      | 85,307      | 51% | (7,867)    | (22%) | 96,200      |  |
| TOTAL MAINTENANCE PROGRAMS      | \$294,478 | \$288,197 | \$1,346,936 | \$1,430,154 | \$3,435,153 | 39% | \$83,218   | 6%    | \$3,542,960 |  |

#### THIRD LAGUNA HILLS MUTUAL FUND EXPENDITURES REPORT AS OF MAY 31, 2019

ACTUAL

YEAR-TO-DATE

BUDGET

CURRENT MONTH

BUDGET

ACTUAL

%

EXPENDED

TOTAL

BUDGET

VARIANCE

\$

%

YEAR END

PROJECTIONS

# Agenda Item 11 – Solar System Update – Q2

Will be distributed at the Finance Committee meeting.